

Growing a place of opportunity and ambition

Date of issue: Wednesday, 13 February 2019

MEETING COUNCIL

DATE AND TIME: THURSDAY, 21ST FEBRUARY, 2019 AT 7.00 PM

**VENUE:** THE VENUE - THE CURVE, WILLIAM STREET,

SLOUGH, SL1 1XY

SHABANA KAUSER

**DEMOCRATIC SERVICES** 

**OFFICER:** 

(for all enquiries) 01753 787503

## **APPENDIX PACK - SAVINGS & GROWTH**

#### PART 1

AGENDA ITEM	REPORT TITLE	<u>PAGE</u>	WARD
3.	Revenue Budget 2019/20:	1 - 100	All
	<ul> <li>Appendix A – Detailed Savings Proposals</li> </ul>		
	Appendix B - Growth		





#### **Business Case for the Transformational Fund**

**Project Name:** Customer and Accommodation

Amount Requested: £2m

**Length of Project:** 2018/19 to 2021/22

#### Rationale for the request:

The Digital Transformation Programme aims to achieve several outcomes and will allow Slough Borough Council to truly align with customer needs, move towards a more commercial model and embrace the digital age in order to maximise customer outcomes and revenue, significantly reduce costs and eliminate waste whilst continuing to meet statutory obligations.

#### **Project outputs/outcomes:**

Activities of the programme will help the Council to deliver its strategic, operational and financial targets. The benefits of improved customer experience and outcomes, savings and income will be achieved across the Council.

The key **customer benefits** are improved customer outcome attainment and improved customer experience:

- i) The Council's improved understanding of customers will lead to improved commissioning and service redesign around, and alignment with, customer needs.
- ii) The Council will draw on the data created through digital transactions to ensure customers receive more personalised and tailored services. In some cases, services may be able to intervene earlier to stop problems escalating.
- iii) Information about Council services will be easier to access and will be better targeted at people based on an understanding of their interests, needs and situation.
- iv) Community networks will put people in touch locally, allowing them to support each other, share information and contribute to their community.
- v) The Council's digital offer will be fully mobile accessible, providing 24/7 access on the move.
- vi) A new single customer portal will provide radical improvements to how customers access services. The vast majority of service users will report issues and request, book and pay for services online and receive up to the minute alerts about how their transaction is being addressed. This capability will include opportunities for customers to manage their personal information in a way that ensures they only need to provide information once (including changes in circumstances), and that they have an opportunity to contribute their experience and other relevant contextual information directly into case records.
- vii) All services will build in assistance to ensure we do not create access problems that are not apparent currently.

These benefits will be explored further and set in context in a series of 'customer journeys'. These will be developed to provide an indication of what the customer programme could mean for customers in the future by highlighting examples of how key aspects of processes might change (for example through the introduction of online payments or appointments booking, the introduction of risk verified assessments, integration of services, or improvements to multi-agency working across complex families, localities and health).

The programme will also contribute to the 'Open for Business' agenda – for example, businesses in Slough and surrounding region will benefit (through their online business account) from improved opportunities to manage their business rates or to access regulatory services (including booking inspections or applying for licenses). Our proposed approach to targeting information and supporting community self-support via a special website could also be drawn on, for example to promote peer-to-peer business support or improve the timelines and dissemination of destination marketing or events information.

There are numerous **benefits for the Council** (and its partners / contractors):

- i) Corporate transformation (defining, and enabling our approach to, corporate transformation).
- ii) Cost avoidance (demand forecasting): Better linking together of data intelligence will provide opportunities to improve decision making, for example by predicting future demand for services. This, in return, will allow the organisation to prepare its response and invest, for example, in staff development or new systems and processes.
- iii) Cost avoidance (improved customer satisfaction): Improved customer satisfaction will reduce contacts and complaints.
- iv) Cost avoidance (service and back office process efficiency): Customer journeys will be seamless, reducing transactions, contacts, hand-offs, visits which customers make/receive and other unnecessary actions.
- v) Cost avoidance (channel shift): Customer engagement will shift to channels that are cheaper to support and run.
- vi) Cost avoidance (reduced service demand): Customers will better understand what we provide, have more realistic expectations and more easily find other service providers.
- vii) Cost avoidance (improved staff satisfaction and productivity): Business processes will be improved, increasing the time spent on value-adding activities (reduced avoidable contacts, administration, and rework).
- viii) Cost avoidance (reduced sickness absence): Staff will be able to work in agile (mobile and flexible) ways and develop a better work-life balance.
- ix) Cost avoidance (reduced estate): Staff will be able to work efficiently and effectively from locations outside the office, thereby reducing demand for Council owned desk and parking space.
- x) Income generation (existing revenue streams): Increased customer satisfaction will result in loyalty and advocacy (which equate to demand).

- xi) Income generation (new revenue streams): Improved understanding of customers will lead to idea generation (identifying new opportunities) and innovation (creating new solutions).
- xii) Continuous improvement (ongoing benefit generation): Fundamental changes in operating model, process, culture and systems will enable the Council to relentlessly evolve and improve the customer experience and continuously derive maximum value from services. New solutions, opening up data, integrating technologies, and replacing more traditional digital communications such as the Intranet and email will make the Council's operation and culture more open and collaborative and facilitate greater self-service and control. Digital assistance will help the workforce adapt to and adopt new digital technologies, increasing the levels of confidence and skills in the Council.

Metrics will be defined by the programme and data analysis and benchmarking will be undertaken during the programme as and when required.

Activities of the programme will help the Council to deliver its strategic, operational and financial targets. The benefits of improved customer experience and outcomes, savings and income will be achieved across the Council.

#### **Risk Management:**

#### (a) Risk Management

Risk	Mitigating action	Opportunities
Contract Management – the arvato work programme will need to be altered.  Legal – the current arvato contract cannot be re-negotiated to enable delivery of our ambitions.	Information Governance Board to engage key stakeholders in re-setting priorities.  Begin exploring opportunities at the start of the Design Phase.	Stop initiatives which will be replaced by better initiatives emerging from this programme.  Identify opportunities for solution development which will benefit arvato and the Council.
Employment Issues – the future operating model will have a number of workforce implications primarily related to organisational and job redesign, behaviour and culture change and workforce reductions; details will begin to emerge during the Design Phase which could cause some staff to become unsettled.	Employee engagement will be a key activity of the Design Phase.	Begin mind-set shifts that will be required to deliver the benefits of the programme.

Risk	Mitigating action	Opportunities
Equalities Issues – solutions could be designed that are not suitable for particular customers.	Appropriate customer representatives will be involved in solution design.	N/A
Communications (customers) – engagement with customers may raise expectations that cannot be met.	Establish contextual messages to manage expectations.	Reduce existing over- expectations.
Financial – double counting of benefits which have already been identified in other Outcome areas.	Develop a benefits framework that refers to all existing business plans.	Identify business plans with under-stated benefits already identified in relation to digital enablement.
Financial – the £2m resource requirements are estimates and have not been tested in the market. It may be that more temporary resources are required and that some of these costs are currently understated.	The Finance team will work closely with the project team to update these requirements and costs as further information is received.	N/A
Financial – there may be additional capital investment required, the details have still to be determined.	A submission will be made for consideration under the capital programme.	N/A
Timetable for delivery – the programme will be competing for resources as there are many other priorities across the Council.	Engage the PMO in Portfolio Management.	N/A
Project Capacity – arvato are unable to commit the resources required to complete the solutions design in the timescales required.	Engage arvato as a key partner in the programme.	N/A
Project Capacity – IT is unable to recruit Business Analysts (several attempts have already been made).	Restart the recruitment process, adding market supplements.	N/A

Risk	Mitigating action	Opportunities
Project Capacity – use of internal staff either reduces their performance of 'day jobs' or stops them from engaging in this programme as required.	Cabinet and CMT to set and clarify corporate priorities. Budget to backfill.	Ask staff to think very carefully about their 'day jobs' – evaluating what they do regarding its customer value – and reset their own work accordingly.

**Staffing Implications:** To be determined.

#### Savings:

40% is the potential savings of total budget from digital transformation for ambitious councils willing to transform everything they do (from procurement to how they organise) . 13% of total budget is what the average unitary council could save purely from digitisation . 18% - 35% by 2020 is the target we have set for our digital and customer transformation programme. In addition, we know that the real impact will be for residents and the workforce in greatly improving the quality and efficiency of services and taking pressure off frontline staff.

We have evidence that this is achievable in Slough Borough Council as our exemplar project with Planning (the planning application process specifically) has surfaced efficiencies of 20.59% of total budget.

As shown in the table below, we have also conducted a desktop analysis of **minimum** potential savings across the whole council. Taking a very conservative view of the likely opportunities and linking them exclusively and crudely to FTEs, we are confident of achieving savings of 11.8% (column F) on total budget. Together with evidence from the LGA and our own Planning project we believe the target of 18% to 35% is achievable.

We have also illustrated in the table below the extent of possible cashable savings if the FTE efficiencies resulted in a reduction in headcount. For example if 100% of the FTE efficiencies are cashable the saving would be over £3m (column K), and if only half were cashable then this would be over £1.5m (column L)<sup>1</sup>.

<sup>1.</sup> Estimates have been set at the lower end of the expected benefits and projections are therefore considered to be the minimum that could be achieved.

<sup>2.</sup> Calculations have assumed that the number of established FTEs is distributed evenly across the services provided by the service team.

<sup>3.</sup> The projections exclude transactional services undertaken by arvato e.g. HR, Finance, Ctax, Benefits, Blue Badge, Bus Pass, Logistics, Contact Centre, MyCouncil

<sup>4.</sup> Average salary estimates were used.

В	С	D	E	F	G	Н	1	J	K	L	М	
SUMMARY			Customer and Digital Transformation (Projected FTE Efficiency Savings)			FTE-linked efficiencies (our target range): ALL SERVICES (FTE)			Customer and Digital Transformation (If FTE efficiency savings are cashable)			
Directorate	No. of services	Establishment (FTE)	No. of FTE	% of FTE (vs establishment)		18%	35%		FTE Cashable (100%) (£)	FTE Cashable (50%) (£)	FTE Cashable (25%) (£)	
Chief Executive's	16	58	4.5	7.7%		10.4	20.3		139,844	69,922	34,961	
Customer & Community	98	278	31.9	11.5%		50.0	97.3		996,328	498,164	249,082	
Regen. Housing, Resources	100	210	31.5	15.0%		37.8	73.5	F	983,594	491,797	245,898	
Wellbeing	14	342	36.9	10.8%		61.6	119.7		1,153,125	576,563	288,281	
Total	228	888	104.7	11.8%		159.8	310.8		3,272,891	1,636,445	818,223	

	Name	Signature	Date
Project Sponsor	Jasvir Chohan		06/12/18
Strategic Director	Roger Parkin		

## The digital building blocks of a Customer and Accommodation programme



#### 2018/19 REVENUE BUDGET BUILD

## Awarded as Transformation Funding in 2018/19 GROWTH BID

IIILE:	Growth Home	eiessness	Prevention			
AMOUNT:		YEAR	2018/19	2019/20	2020/21	2021/22
		£'000	£512,750			

DIRECTORATE: RHR SERVICE: Housing GF

This growth bid supports the following 5 Year Plan Outcome / Enabler:

Outcome 4: Our residents will have access to good quality homes: one of the outcomes i 'Prevent homelessness where possible through early intervention and using a range of h

#### **DETAILS:**

The Homeless Prevention Act comes into force on 1st April 2018. It requires a different way of v with potentially homeless households and in the main replaces the 28 day period, where a home appplication has to be assessed (and temporary accommodation used), with a 56 day duty. This the time we have responsibility for potentially homeless households, which is likely to increase n homeless applications and numbers in temporary accommodation. The growth bid is to put in places of the previous Social Lettings Team,

#### **SERVICE BENEFITS:**

This is necessary growth as this reinstates the 'Social lettings Team', which is needed to work in private sector with landlords and provides the service with the proper tools to provide the options customers instead of the 'dead end' that is currently on offer. The service will also benefit as it wunder pressure if additional accommodation is procured to manage the pressures of the demanage the demanage

## **IMPACT OF NOT APPROVING:**

The service is projecting a sizeable overspend and this can be directly attributed to the loss of that procures private sector properties to reduced the burden on temporary accommodation. The overspending will continue if the Housing Service does not have he ability to find alternatives for expensive nightly paid accommodation, which is being used because cheaper accommodation c sourced.

limited options exist  STAFFING for homeless households.  SUBMITTED BY: Colin Moone  SIGN:

## 2019/20 Savings:

Impact of James Elliman Homes £200k Social Lettings / Private Sector Acq'ns Team £100k

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the s for ill be less d situation.

ne team is the very cannot be

ITTLE: Utilise Pu	blic Health funds for	r Get Activ	e Slough			
						•
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£'000	79k				
DIRECTORATE:	Adult & Communities	S	Į .	SERVICE:	: Commun	ities & Leisure -
Savings Type (Incon	ne Generation / Effic	iency / Co	ntract Nego	otiation / Di	isinvestme	ent):
Efficieny						
DETAILS:			-4 A -45 D			time Out
The Leisure Service of						
with a key agenda of g groups and communit						
targeted encourageme		y visit leisui	e centres o	i get ilivoive	su iii priysic	al activity without
largeted encourageme	ент ана зарротт.					
CAVINCE DELIVERY						
SAVINGS DELIVERY				Ala	بط الثيب مصمم	a abla ta santinua a
VVe will save £97K fi	rom the lesiure teams	-				e able to continue as
	public health	nave agrea	ac to fund th	ie programi	ne.	
13th dec 2018						
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STAFFING	Nil					
IMPACT:	IVII					
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SUBMITTED BY:		35				1
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SIGN:						
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PRINT:						
Ketan Gan	dhi					
Netan Gan	uiii					
DATE:			12.12.18			
			12.12.10			

## 2019/20 REVENUE BUDGET BUILD

TITLE: Leisure S	ervices - le	eisure cont	ract mana	gement sav	/ings	
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	1
ANIOUNT.				2021/22	2022/23	
	000'3	184	1,489			
DIRECTORATE:	C&CS		ı	SERVICE:	Loieuro	
DIRECTORATE.	Cacs		l.	SERVICE.	Leisure	
Savings Type (Incor Contract negotiations		tion / Effici	ency / Con	tract Nego	tiation / Di	sinvestment):
DETAILS: Following the re-letting council has negotiated to 10 of the contract Samount is £184K and existing management construction.	d a favoura SLM will be in year 4 £	ble financia making a p 1,489K. In	I situation of ayment to the addition is	over the per he council. £40K from a	iod of the o In year 3 o an amount	contract. From year 3 f the contract this kept back from the
SAVINGS DELIVERY Leisure Contract payn		3C - £184K	(paid in Ma	arch 2020)		
EQUALITIES IMPACT		MENT	There is n	•	to these sa	any direct services in avings.
STAFFING						
IMPACT: N/A						
SUBMITTED BY:						<b>2</b>
SIGN:						
PRINT: Alison Hibb	pert					
DATE:		TI .	14th Decer	mber 2018		1.0

TITLE: Remodelli	ing floating	support				
AMOUNT:	VEAD	2019/20	2020/21	0004/00	0000/00	
AMOUNT:	YEAR			2021/22	2022/23	
	£'000	100	100			
			n			
DIRECTORATE:	Adults and Communiti			SERVICE:	Commissioning and Transformation	
DINEOTONATE:	Communic	00		OLITATOL.	Transformation	
Savings Type (Incom Efficiency	ne Generat	ion / Efficie	ency / Con	tract Negotia	tion / Disinvestment):	
	×				*	
DETAILS:						
To remodel floating su	apport servi	ces.				
SAVINGS DELIVERY		ara offeethu	a and offici	ant and dalive	to a higher number of pag	nla
To ensure that serv	nces are mo	ore effective	e and emci	ent and deliver	to a higher number of peo	pie.
<b>EQUALITIES IMPACT</b>		MENT		0	7-Dec-18	
COMPLETION DATE:	<u> </u>					
STAFFING	None					
IMPACT:						
OUDINGTED DV						
SUBMITTED BY:				16		
SIGN:						
PRINT:						$\neg \neg$
Jane Senio	r					
DATE:			7 Decer	mber 2018.		
PAIL.			1 0000	TIDEL FOLO.		

## SAVINGS PROPOSAL

Regulatory Services Move to Fully Self Financing

TITLE:

AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	]		
	5,000		300K					
DIRECTORATE:	A & C			SERVICE:	Regulatory	/ Services		
			(0					
	Savings Type (Income Generation / Efficiency / Contract Negotiation / Disinvestment): Income generation and efficiency							
DETAILS:								
Move the combined sposition by 2020/21 ir managers will be respectives to ensure the intervention together focus on cost recover customers beyond Sleen £300K to move to	ncrease inco consible for at resources with enhand y and charg ough.	ome and red developing is match der ded demand ged for disco	duce costs an enhanc nand based for traded retionary se	to close an ed commer fupon risk services. The rvices to be the combine to combine the combine to combine the combine to combine to combine to combine the c	estimated retalisation and statute for the drive to usinesses, ed services	gap of £300KGroup approach across the ory enforcement generate income will residents and other within Regulatory		
EQUALITIES IMPACT COMPLETION DATE		MENT			13.12.2018			
STAFFING	Limited to	2 to 2 stoff	ac most ses	involved in	a delivery e	of core regulatory		
IMPACT:		a statutory				1 core regulatory		
SUBMITTED BY:	Ginny de H	laan				=«		
SIGN:								
PRINT:								
			10.10	2010				
DATE:			13.12.	2018				

TITLE: Slough M	lental Healt	h Services				
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	T .
	£'000	100k	100k			
		10011	10011			
DIRECTORATE:	Wellbeing			SERVICE:	MH Servic	es
Savings Type (Incor	ma Ganarai	tion / Effici	ency / Cor	tract Nego	tiation / Di	isinvestment):
Efficiency savings	nie denera	tion / Line	ericy / Cor	in dot Nege	tiation / D	
DETAILS:						
To ensure that stringe						
packages of care. To	develop a	nd expand	on the succ	ess of Hop	e House by	/ increasing bed
numbers and refining clients in high level pa	the proces	s for discha	irges into ir	ndependent s and in par	iiving. 10 ticular Hor	continue transitioning
continues to produce						De LIOUSE WIRCH
continues to produce	a oost savii	90 (0000116	addion and	. 5001 41014	a. 100/i	
SAVINGS DELIVERY	Y:					
Tighter control on the						service require.
Better negoitiation on						Daviensies Offices in
Regular and frequent post and based in Slo			ges of care	by naving a	1 U.6 WIE	Reviewing Officer in
Increased bed number			louse to im	prove cost	savinas an	d avoidance of high
level packages.	oro arra arra	o at 110po 1	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	p. 0 . 0		
EQUALITIES IMPAC	T ACCECC	MENT			18.12.2018	3
COMPLETION DATE		MENI			10.12.2010	'
00						
STAFFING	Nil.					
IMPACT:						
SUBMITTED BY:		= 7				
SIGN:						
PRINT:						
Geoff Den	nis					
DATE:			18.12	.2018		

TITLE: Deregistra	ation of Lav	vender Ct f	rom resdie	ntial care	to support	ed living
					0000/00	
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£'000	77				
DIRECTORATE:	Adults &			SERVICE:	Adult Soci	al Care Operations
Savings Type (Income	ne Generat	ion / Efficie	ency / Con	ract Negot	iation / Dis	sinvestment):
Efficiency						
DETAILS:		,				4
To deregister Lavende	er Ct from a	residential	care home	to a suppor	ted living so	cheme
SAVINGS DELIVERY						
	Reduced ho	tel costs w	il bring in a	n anual sav	ing of £77k	
10/12/2018						
STAFFING	None					
IMPACT:					41	
SUBMITTED BY:						
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SIGN:						
PRINT:						
Simon Broa	ad					
DATE:			10/12	/2018		

## **SAVINGS PROPOSAL**

TITLE:

Leisure Restructuring

AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£'000	125K				
DIRECTORATE:	Adult & Co	mmunities		SERVICE:	: Communi	ties & Leisure -
Savings Type (Incom Efficieny	ne Generat	ion / Efficie	ency / Cont	ract Negoti	iation / Dis	investment):
DETAILS: Communities and Leis Parks & Open Spaces Community Learning & will result in some cros	, Communi & Skills, Lib	ty Developn raries & Cul	nent, Comn Iture. A reo	nunity Cohe ganisation	sion, Creat which will b	ive Academy, e tabled in Jan 2018
SAVINGS DELIVERY						
The proposed restruct met are: building the replacing the existir learning and skills se better teaching infrastr	ure details e communing 0.5fte co ervice to be ructure, imp	ty cohesion mmunity co fit for purpo	work in to the sion coopse with a missioning a	he commur rdinator pos nore stream and small re	nity develop st, reorganis Ilined mana	ment team and not sing the community gement team and a
424b do = 2048						
13th dec 2018		_				
		•		•		ching posts in CLaSS alysis of staffing
SUBMITTED BY:						
SIGN:						
PRINT: Ketan Gand	dhi					
DATE:			12.12	2.18		

TITLE: Deletion	of vacant G	A Manage	r post.		
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23
	£'000	40			
DIRECTORATE					
DIRECTORATE:	Adults and			SERVICE:	Commissioning and
			<u> </u>		
Savings Type (Inco	me General	ion / Effici	ency / Con	tract Nego	tiation / Disinvestment):
Efficiency					
DETAILS:					
	aar paat wit	hin the Con	omionionina	and Trans	formation toom
Deletion of QA Mana	ager post wit	illi the Con	mmssioning	janu mans	ioimation team.
SAVINGS DELIVER	Y:				
		s currently y	vacant and	is no longe	r required
	The post is	s currerity .	vacant and	is no longe	r roquirod.
FOLIAL ITIES ILLE:	T 400500	AENT			07 Dec 19
EQUALITIES IMPAC		MENI			07-Dec-18
COMPLETION DATE	E:				
STAFFING	None				
IMPACT:					
CUDMITTED DV.			-		
SUBMITTED BY:					
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SIGN:					
PRINT:					
Jane Seni	ior				
Jane Sem	01			_	
DATE			7.0	0010	Gr.
DATE:			7 Decemb	per 2018.	

## **GROWTH BID**

TITLE: SAB Fund	(Investme	nt & Reger	neration As	sets)		
						•
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	
	£'000	1,650				
DIRECTORATE:	Regenerat	ion		SERVICE:	Asset Man	agement
						9
This growth bid sup	ports the fo	ollowing 5	Year Plan	Outcome:		
DETAILS:	المنام عملنا	far a budaa	t of CEOm to			an of investment and
The AM section would regeneration assets. It						
investment assets - al						
desired yield.	,			Ü	, ,	
SERVICE BENEFITS						
The creation of a budg						
that it has funds in pla						he start of the process
the spend over two ye						
annum thereafter. Sub						
Purchase fee £250,00						<b>3</b> ,
IMPACT OF NOT API						
The Council will soon						
could become plannin						
more accessible to ne property required to de						
lead to long-term addi						
3						
STAFFING						
IMPACT: None						
IIII AOT. NONC						
SUBMITTED BY:						
SIGN:						
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Stephen G	ibson					
DATE			0=/0	(0010		
DATE:			27/09	/2018		

#### Fees & Charges

Total Income:	YEAR	2018/19	2019/20	2020/21	2021/22	22/23
	£'000	445	0	0	0	TBC

Now £200k for 2019/

DIRECTORATE: Regeneration	SERVICE: Asset Management

#### Date of last review:

Title	Cash Amount	Last Reviewed	Last % Increase/Decrease	
HRA	£79,000	unknown	unknown	
Rechage Cap	£273,500	2017	2017	
Rents	£3,765,900	N/A	N/A	
Capital income	£439,500	unknown	unknown	
Valuers Fees	£50,000	17/18	unknown	
Total	£4,607,900			

#### Other possible fees or charges

The Asset Management ("AM") section does not currently charge a fee when it purchases a strategic asset on behalf of the Council. This financial year alone, the AM team has acquired the new HQ at 25 Windsor Road (£39,000,000), Gala Bingo (£4,000,000), 100A Wexham Road (£640,000), the TVU site (installment in 2018/19 - £8,000,000) and 33 Bath Road (£12,960,000) for a grand total of £64,600,000. Applying a 1% fee, which could be capitalised (less hours already capitalised), would generate additional revenue of circa £500,000 in 2018/19. The SAB has a balance of £36.5m to invest. At the same time, the Council will need to pay the third installment of circa £8,000,000 in 2019/20. Applying the same approach (and assuming that 50% of the balance of the SAB funding is spent next year on investment assets), the AM team could generate a futher £262,500 by 31/3/20. Generating additional fees beyond 2019/20 would be dependent on the Council awarding the SAB with an additional SAB budget - see Growth Bid. Finally, The LPA has now started to outsource all Develpment Appraisal (to determine viability and/or s106 contributions) to third parties. Whilst this approach it is understandable for a site promoted by SBC, the LPA could still use Asset Management to undertake an appraisal for third party sites. This would generate xxxxxx per annum.

#### **SUBMITTED BY:**

SIGN:			
PRINT:			

DATE:

TITLE: Consolida	ted Appro	ach to Hοι	ısing-Led l	Regenerati	on?	
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	1
AMOUNT.		2019/20	2020/21	2021/22	2022/23	
	£'000		200			
DIRECTORATE:	Regenerat	ion		SERVICE:	Major infra	structure Projects
O	0	/ <b>E</b> .c.: -!	/ 0	I M	.:: / D:	- !
Savings Type (Incor income from digital in			ency / Con	tract Nego	tiation / Di	sinvestment):
moonie nom algitar in	irastraotare	•				
DETAILS:						
						located where current
billboards are position to provide seven struc				siness case	to allow to	£1m of investment
to provide severi struc	idios on th	c public riig	iiway.			
OAVINGO DEL IVEDV	,					
SAVINGS DELIVERY Income to be set initial		K hut thic w	ill ha avalus	ated after to	andere are r	aturned This
proposal is subject to	•					eturnea. Triis
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STAFFING	None					
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IIILE: Slough W	ental Healt	n Services	i						
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	£'000	TOOK	TOOK						
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DIRECTORATE: Wellbeing SERVICE: MH Services									
Savings Type (Incon Efficiency savings	ne Generat	tion / Effici	ency / Con	tract Nego	tiation / Di	sinvestment):			
DETAILS:									
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SAVINGS DELIVERY									
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SUBMITTED BY:									
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DIRECTORATE:	Finance & F	Resources		SERVICE:	Governance		
Savings Type (Income Efficiency	Generation	ı / Efficiency	/ Contract	Negotiation	/ Disinvestm	nent):	
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SAVINGS DELIVERY:							
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## Request for flexible use of capital receipts

1. <u>Scope</u>: Dealing with current pressure and re-modelling Housing Regulations Team (HRT) in the medium to long term.

## 2. Purpose of Report

2.1 This paper sets out the current state of the HRT and highlights the risks to private sector tenants and indeed the Council for failing to carry out timely and effective intervention in the private rented sector (PRS). The paper also provides a short term proposal to mitigate or better manage these risks whilst a medium to long term approach is being worked up, part of which has already been agreed by the Director and Assistant Director..

### 3. Funding requested

- 3.1 We require a £76k fund for a Business Development Manager for 12 months to complete the transformation of HRT as detailed below.
  - Transformation of HRTand Private Sector Housing for improving PRS on a sustainable basis
  - > Commissioning and delivery of private sector stock review through Stock Modelling
  - Develop and deliver a Five Year Private Sector Strategy
  - Feasibility and development of self-financing schemes such as Landlord Registration / Licensing schemes
  - ➤ Development of an effective empty property strategy, policies, procedures for dealing with derelict long term empty properties and progress 12 current identified cases.
  - ➤ Implementation of the forthcoming legislative changes such as the potential expansion of Mandatory HMO Licensing Scheme, Housing and Planning Bill and Energy Regulation 2015 England and Wales, Smoke and Carbon Monoxide Regulation 2015.
  - ➤ To put in place mechanism to introduce an outcome based performance management. This is to evaluate health outcome in accordance with the Health Impact Assessment model.
  - Using data from Stock Modelling; develop partnership with utility companies and all relevant agencies to access their energy efficiency funding to insulate homes and reduce fuel poverty.
  - Develop a fit for purpose Enforcement Policy
- 3.2 This will also enable to us second the current HRT Team Leader to the HRT Manager's post to manage the day to day work of the team and help to deal with the backlog and complex cases

#### 4. <u>Details of the request</u>

- 4.1 To address immediate concerns, i.e. deal with the backlog, and prepare the Council for the forthcoming legislative changes; we need to stabilise service delivery to ensure that it is effective in achieving the objectives in Slough's Five Year Plan and the national agenda as described above. In addition this will help:
  - Support the Council's overall resilience
  - Mitigating in part the risks associated with not fulfilling the Council's statutory obligations
  - Homelessness prevention and thereby a reduction in Temporary Accommodation costs

#### REVENUE BUDGET 2019/20 - DETAILED SAVINGS PROPOSALS APPENDIX A

- Dedicated resource to license HMOs that should have been licensed under the national Mandatory Scheme since 2006. It must be noted that part of the cost associated with HMO licensing would be recovered through licensing fees.
- Stabilise a team during a period of transformation and service review

#### 5. Proposal to address immediate risks and Transformation programme

5.1 The Director and Assistant Director of Housing & Neighbourhoods have already agreed the first part of the original business case. These were to extend the contracts for the existing 3 agency temp Housing Regulation Officers until March 2017 or beyond as necessary to ensure continuity and consistency. Similarly they agreed to extend the contract for the interim Housing Regulation Manager for the same period to complete the work listed above in point 3.1.

# Please Note: The followings were the second part of the initial business case which requires funding and CMT approval.

- 5.2 Existing 1 X Interim Manager reclassified as Regulatory Business Development Manager and offered 12 months fixed term contract to carry forward the agenda set out in 3.1.
- 5.4. To improve the overall resilience, build continuity and better manage the team and the potential risks outlined above, the current team leader, Rhian Richards, to take up the Housing Regulation Managers role as an interim and her Team Leader role advertised internally as an interim placement.

#### 6. Links Five Year Plan Outcomes

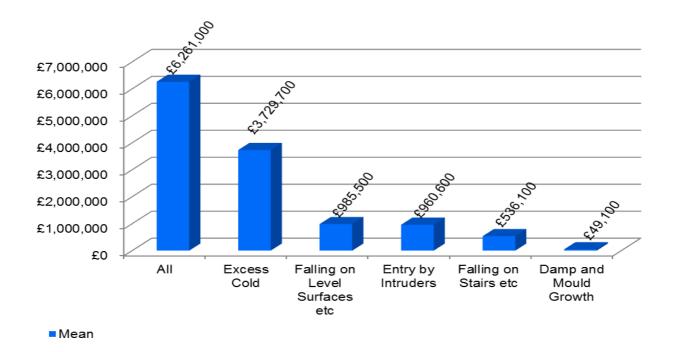
- 6.1 Improving conditions of the private rented sector is in line with objective two and four of Slough's Five Year Plan
  - > Outcome 2: There will be more homes in the Borough, with quality improving across all tenures to support our ambition for Slough
    - **Key Action** Higher quality private rented sector housing will be a valued housing option and will reduce long term health problems
    - **Key Action-** Prevent homelessness where possible through early Intervention and using a range of housing options
  - > Outcome 4: Slough will be one of the safest places in the Thames Valley area
    - Key Action Build on success in tackling anti-social behaviour

#### 7. Potential Savings to be achieved

- 7.1 It is not possible to accurately account for the direct financial savings to the Housing general fund budget except through prevention of Homelessness. In general all local authorities are grappling with spiralling costs of temporary accommodation. A key objective of this service is to ensure people remain in their rented accommodation and landlords are compelled to improve their living accommodation to enable them to remain in the property.
- 7.2 However, actual direct savings to Health and social care are far greater as detailed in **Appendix1**.
- 7.3 Through our transformation agenda, we are therefore aiming to build a cohesive and effective partnership with Health, Public Health and Social Care to improve health and wellbeing through

"better Housing better Health". As detailed in **Appendix1** the Health Impact Assessment programme developed by the British Research Establishment (BRE) in conjunction with the Chartered Institute of Environmental Health (CIEH), enables an accurate calculation of financial savings by removing Category 1&2 Hazards from a PRS.

- 7.4 A key objective of our transformation is to move away from the current reactive and ad hoc approach, to a proactive preventative intervention programme targeting substandard areas or individual PRS.
- 7.5 The table below demonstrates a performance monitoring model for implementing a Health Impact Assessment through a transformed HRT. The below example (based on the five most prevalent hazards) shows how we would be able to accurately calculate cost-savings to health and social care, directly as a result of HRT's intervention. This is explained in more detail in Appendix 1. Please note the figures below are used only as an example actual figures will be included once our own stock modelling is completed.



7.6 In respect of the medium to long term objectives and potential revenue generation, there is a an explicit rule forbidding councils to generate income from discharging their duties under the Housing Act 2004. However under Part 2 and 4 of the act, Local Housing Authorities(LHA) can recover the costs of Licensing/Registration. As part of our transformation of HRT we intend to carry out an options appraisal and, if deemed viable, consult on introducing Licensing or Registration of PRS. This could mean the council would achieve its vision of ensuring its PRS is of a high and safe standard while also ensuring all schemes are self-financed and do not require revenue funding from the council.

#### 8 Have you identified and secured the internal support resources

8.1 There is no specific action required by any of the support services listed. We have sufficient work stations for the additional staff members requested.

#### REVENUE BUDGET 2019/20 - DETAILED SAVINGS PROPOSALS APPENDIX A

- 8.2 We do not envisage any significant associated costs to any other part of the council as a result of this proposal. Any potential legal costs for prosecuting landlords would be recovered through the Courts costs awards.
- 8.3 In terms of Planning and Building Control, not only will there be additional costs, but there could be an increase in fee generation through retrospective applications to legitimise suitable building which will be met by the owners. Similarly any out buildings investigated and found to be in residential use will be referred for Council Tax collection. We are not in a position to estimate potential numbers at this stage.
- 8.4 In terms of homelessness, the main principle and ethos of HRT is to prevent homelessness and sustain tenancy in PRS. Essentially, the service will prevent homelessness by removing Category 1 Hazards from PRS which would otherwise result in the council owing Housing duty to affected residents. Transformation of HRT into an effective and efficient service will be the key in the future homeless prevention strategy as well increasing the supply of good quality PRS for meeting local housing demands.

#### 9. Approval process

This is for CMT to approve

Please insert the minutes of the CMT below

#### XXX

One of the following postholders <u>must</u> have signed this approval off beforehand as meeting the definition of the flexible use of capital receipts:

Signed	Dated
Head of Finance (transformation)	
Signed	Dated

Head of Financial Reporting

John Griffiths
Head of Neighbourhood Services
Ian Blake
Neighbourhood Manager Resilience and Enforcement

Date 19th July 2016

## 1. Supporting Information

- 1.1 The Housing Regulation Team discharges the Council's statutory duties to enforce standards in private rented accommodation to ensure properties that are rented by private landlords are safe for habitation. Currently, there is a backlog of over 430 cases which require full investigation.
- 2.2 The summary below sets out some of the key challenges we are facing and puts in context the background and size of these challenges and the potential risks.
  - i. Significant and incremental increase in private rented sector (PRS) we estimate that PRS is 3 times larger than the Social Housing in Slough currently we have a backlog of 430 cases for investigation. Without proper investigation and intervention the occupiers of these properties could become statutorily homeless which places a duty on the Council to house them. Hence spiralling TA costs.
  - ii. Lowest number of Licensed HMO in total around 50 HMOs have been licensed under Mandatory licensing. This signifies the fact the landlords are taking risk with often vulnerable tenants lives by not installing adequate fire safety measures, means of escape or precautions.
  - iii. Increasing number of unprofessional or rogue/criminal landlords exploiting the situation.
  - iv. New Regulatory and Legislative directive placing further duties on local authorities such as:
    - Smoke and Carbon Monoxide Alarm regulation
    - Energy Efficiency Regulation 2015 requirements came into force 1s April 2016
    - ➤ Housing and Planning Bill expected in Autumn.
    - Anticipated expansions of Mandatory HMO Licensing scheme to cover all HMO types
  - v. Corporate Five Year Plan to improve homes across all tenure and make Slough one of the safest places in the Thames Valley.
  - vi. Increasingly housing has been recognised as the key determinant of; Health and wellbeing, educational attainment and social mobility. This provides us with a huge opportunity.
- vii. Shortages of good quality and affordable housing is getting bigger and as a result it is harder for Slough's residents to access affordable good quality homes resulting in an increase in homelessness and TA costs.
- viii. In contrast, we have a team with a single permanent member of staff, who is on long term sick leave, and 3 Agency Officers, an Admin Officer and a Team Leader who also carries her own caseload. This is wholly inadequate and ineffective for the size and make up of PRS such as Slough. Given the conditions and vulnerability of some of the occupiers in PRS; there is a very high risk of serious incidents as described above.
- ix. Hard to recruit posts, a number unsuccessful recruitment campaigns to fill the vacancies.
- 1.3 At the same time, through legislative changes and policy directives the Government is aiming to address the current housing crisis in the South East through a better managed / regulated PRS which is now by far bigger than Social Housing.

#### REVENUE BUDGET 2019/20 - DETAILED SAVINGS PROPOSALS APPENDIX A

- 1.4 To address the immediate concerns, i.e. deal with the backlog, and prepare the Council for the forthcoming legislative changes; we need to establish a fit for purpose service delivery that is effective in achieving the objectives in Slough's Five Year Plan and the national agenda as described above. In addition this will help:
  - Improve the Council's overall resilience.
  - ii. Mitigating against the risks associated with not fulfilling the Council's statutory obligations.
  - iii. Homelessness prevention and thereby a reduction in Temporary Accommodation costs.
  - iv. Proactively seeking to license HMOs that should have been licensed under the national Mandatory Scheme since 2006. It must be noted that cost associated with HMO licensing would be recovered through licensing fees..
  - v. Change of approach from reactive to proactive outcome based intervention. This approach is proven to be a much better value for money.
- 2. Option Considered
- 2.1 The Council has no option but to discharge its duty as effectively and efficiently as possible.
- 2.2 It is well documented that there is a shortage of qualified, experienced and competent Housing Regulation officers and this has been proven by the number of unsuccessful attempts to recruit to the vacant post in Slough. In recent time there has been a number of recruitment campaigns to fill the current vacancy without any success. This resulted in resorting to agency staff. For this reason we have no option in the short or immediate term then to offer the current agency temps a 12 month contract whilst we look at all available options such as apprenticeships, bring other professionals or trades people and train them on the job. This will be part of the medium to long term strategy which we will submit as a separate report later in the year.

## 3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan

- 3.1 The importance of an increase in Decent Homes is linked to improved communities, reducing crime, improving employment opportunities and educational achievement<sup>1</sup>.
- 3.2 The Public Health Outcomes Framework has established a wider determent of health under four domains. Three out the four domains are linked to housing and the impact of poor housing on the society considering its effect on the occupiers. Any steps that improve housing conditions would directly benefit the health/wellbeing of individuals, thus society as whole. Through a robust Housing Regulation approach, enforcement and timely intervention the Council will proactively adopt a holistic approach in improving the private rented sector thereby improving health and wellbeing.

#### 3a. Slough Joint Wellbeing Strategy Priorities

3a.1 For many people the private rented sector is not a tenure of choice, but a tenure of necessity. Conditions in the private rented sector are worse than in any other form of tenure. Nationally, over 33% of private rented homes fail to meet the Government's Decent Homes Standard, compared to 20% of owner occupied. This we believe is higher in Slough as the proportion of PRS is significantly higher than the national average, over 25% compared to 17% nationally. Almost one in five privately rented homes (18.9 per cent) contains a Category 1 hazard.

<sup>&</sup>lt;sup>1</sup> Department of Health: Improving outcomes and supporting transparency. Part1A: A public health outcomes frame for England, 2013- 2016

- 3a.2 Shelter's research shows that 61 per cent of tenants have experienced at least one of the following problems in the last 12 months: mould or damp; leaking roofs or windows; electrical hazards; pests infestations; a gas leak or inadequate heating. 10% of tenants report that their health has been affected in the last year because their landlord has not dealt with repairs and poor conditions in their property, and nine per cent of parents in private rented properties said their children's health has been affected. Almost one in six councils in England say that private landlords' neglect of their property has required the intervention of health services. The BRE Group have calculated that poor housing is costing the NHS in excess of £600 million a year.
- 3a.3 Notwithstanding, there is universal recognition at all levels; government departments including the DoH, Public Health Practitioners that Housing is a key determent of health and wellbeing. This means that by improving housing quality, significant savings could be achieved in Health and Social Care. It is therefore crucial to have an effective and fit for purpose service that not only ensures the Council meets its statutory obligations, but has an overarching aim of achieving health & wellbeing, community cohesion, social mobility and educational attainment through better housing for its community.
- 3a.4 The British Research Establishment (BRE) had developed a costs calculator<sup>[1]</sup> which clearly and accurately calculates financial savings to health by improving housing conditions. This is in addition to the overall benefits to social care, community cohesion through social mobility and environmental improvements.
- 3a.5 Effective regulation of private rented sector gives the council an opportunity to tackle the worse condition properties and improve housing conditions which will improve health and wellbeing of a significant number of residents. Thus, making savings in health, social care and the wider community

<sup>[1]</sup> Housing Health Cost Calculator Quantifying and demonstrating the health-cost benefits of housing improvements

#### REVENUE BUDGET 2019/20 - DETAILED SAVINGS PROPOSALS APPENDIX A

The table below is an example to illustrate as to how the envisaged regulatory service will be transformed into a preventative, proactive outcome focused service.

The table below demonstrates the performance monitoring model and the principle of implementing Health Impact Assessment we intent to adopt through transformational change to Housing Regulatory Team. The table below is an example (based on the top five most prevalent hazards) to show we would be able to accurately calculate (to the penny) costs savings to health and social care as a result of Housing Regulatory Services intervention by removing Category 1 Hazards. This is explained in more detail in Appendix 1. Please note figure in table below is an example and is not related to Slough. This just to demonstrate the Vison

that once we have the stock modelling data and implement e the planned c to illustrate as to how the transformed from a reactive "request lead" service to preventative proactive outcome based service as to how the is demonstration of our vision and illustration as to how the.

## **STAR CHAMBER INFORMATION REQUIREMENTS**

Agenda	What do Directorates need to do	Finance will provide
Item		
QUICK WINS	Review their controllable non-staffing budgets (EG Stationery, Postage, Catering etc.) and assess the implications of a 10% and 20% reduction going forward.	<ul> <li>Hard Copy Budget Books for each Service Lead setting out original budget 18/19 for each Cost Code.</li> <li>Directorate Budgets by Account Code 2018/19</li> <li>10% is £21,600 on non-staffing budgets</li> <li>20% = £43, 342</li> <li>NOTE - FOLLOWING THE SENIOR MANAGEMENT RESTRUCTURE LAST YEAR WHERE PROPERTY, ASSETS AND FM WERE MERGED INTO ONE TEAM FOR DAY TO DAY OPERATIONAL ACTIVITIES, NO RESOURCES TRANSFERRED TO THE NEW SERVICE, HOWEVER WORKLOAD DID. THE RESOURCES HAVE BEEN RETAINED FOR REGENERATION AS THEY ALSO HAD A NEED FOR RESOURCES. WITH THE INCREASED NUMBER OF BUILDINGS MANAGED AS PART OF THE CORPORRATE LANDLORD INITIATIVE, THIS ALSO REQUIRES RESOURCE GROWTH, IN PARTICULAR TO ENSURE BUILDING COMPLIANCE - SOMETHING THE COUNCIL HAS HSTORIVALLY FALLEN SHORT ON, RESULT IN RSK OF PROPSECUTION. THEREFORE RATHER THAN SUBMIT A GROWTH BID, I HAVE SOUGHT TO MAKE EFFICIENCIES TO FUND A NEW STRUCTURE THAT IS FIT FOR PURPOSE AND PROTECTS THE COUNCIL FINACIALLY, POLITICALLY AND LEGALLY. THIS RESTRUCTURE WILL BE LAUNCHED IN THE NEXT 2 MONTHS, THERFORE ANY SAVINGS NEED TO BE RE-INVESTED INTO THE SERVICE TO FUND THESE COSTS AND PREVENT BUDGET GROWTH BIDS. ESTIMATED BUDGET REQUIREMENT £240K, TO BE FUNDED THROUGH SAVINGS RATHER THAN GROWTH BID.</li> </ul>
STAFFING		
Analysis of	Each SL to confirm current	List of vacant posts by Directorate
vacancies	<ul> <li>vacant posts ascribed to their area</li> <li>Detail how long the post has been vacant</li> <li>Detail if an agency/interim</li> </ul>	FTE 34.2  Head Count budgeted 41  Mostly FO with irregular hours — difficulty in recruiting due to hours of Vacancies 8 work. Posts being merged in

	has been engaged to cover the vacant post. Including name(s) of agency/interim cover and length of time engaged  Each SL to identify any vacancies within their area not currently on the list (Post and Grade and Timescale)	restructure to make them more attractive.  How long vacant?  Varies 0 – Vacancies covered through paying existing staff enhanced Agency  overtime rates.
Analysis of Interims	<ul> <li>Each SL to confirm current Interims ascribed to their area and for each interim, detail:</li> <li>how long the interim has engaged</li> <li>how often internal/external recruitment has been sought for each post</li> <li>How long interim is contracted to remain at SBC.</li> <li>Length of notice required to terminate.</li> <li>The implications if the interim arrangement was terminated immediately, in 3 months, 6 months.</li> <li>Each SL to identify any interims within their area not currently on the list (Post and Grade and Timescale)</li> </ul>	<ul> <li>List of current Interims by Directorate</li> <li>2 x Interims</li> <li>M&amp;E Operations Manager – Building Compliance Manager. New post to be created in restructure, following the senior management restructure when Building Compliance responsibility transferred to my service area. Therefore due to present urgent need, we recruited via agency on a 6 month contract from September. Termination would result in the council being at risk of prosecution as there is no corporate resource to manage building compliance, as well undoing of the progress that has been made since the temporary recruitment. RSM Audit recently concluded that the council was breaching various responsibilities due to this weakness and a recommendation was received to recruit to a post of this competence.</li> <li>IT Lead – Cost being charged to HQ relocation capital budget as this interim is supporting the IT workstream for this project. Termination would have an impact on delivery of the IT workstream for the HQ relocation, which would delay the programme.</li> </ul>

Analysis of Administrative Staff	<ul> <li>Each SL to confirm whether staff identified as back-office/administration via post title are performing back-office/administrative duties. Where there is a discrepancy SL's should detail the non-administrative/back office duties undertaken by that member of staff and percentage of time spent on non-administrative/back-office duties.</li> <li>Each SL to identify any non-administrative/back office staff not currently on the list (Name/Post and Grade)</li> </ul>	List of Back-office/Administrat				
Impact of 5%, 10%, 15% reduction in headcount .	• Each Service Lead to identify which posts would be removed from within their Service Areas if their overall headcount (including vacancies) was to be reduced by 5%, 10% and 15% and set-out the consequent implications for the service (Political/Operational/Strate gic). If less than 10 staff in Service Area: 5% = 0 x Post, 10% = 0.5 x Post and 15% = 1 Post.	• Staffing budgets for each direct  Budgets Salaries Agency Staff National Insurance - Employers Contribution Other Staff Expenditure Employers Pension Contribution Training	Staffing  875,800.00  0.00  75,300.00  126,700.00  189,100.00  4,100.00	5% reduction 43,790.00  3,765.00 6,335.00 9,455.00 205.00	10% reduction 87,580.00 7,530.00 12,670.00 18,910.00 410.00	15% reduction 131,370.00 11,295.00 19,005.00 28,365.00 615.00

		<ul> <li>As we are a building management function, already short on resources as specified above, there would be operational, security, safety and statutory implications from removing posts. As specified above, the service already has insufficient resources, leaving the council and the buildings vulnerable, as well as excessive workload to existing staff who are already working long hours to cope with workload. Therefore further reducing staff resources would have a serious implication to the service as well as creating a greater risk to the council. At the moment the service's priority is to restructure and self-fund the additional resource requirement, creating a structure that is fit for purpose.</li> </ul>
TRANSFORMATION		
Transformation Projects - Existing	<ul> <li>Each Directorate to review current transformation projects assigned to their directorate (and business cases where available) to assess:</li> <li>Whether proposed savings targets are still achievable</li> <li>Work done to date to implement transformation project</li> <li>Whether Business Case is robust</li> </ul>	<ul> <li>List of transformation projects with expected savings/efficiencies and individual business cases.</li> <li>HQ Relocation – Project Group set up with all workstream leads part of the group. Project being managed in line with Prince 2. Group reports into the Accommodation &amp; Assets Board.</li> </ul>
Transformation Projects – NEW	<ul> <li>Each Directorate to propose new Transformation</li> <li>Programmes (i.e. Invest to save) that could be developed. At this stage only a brief description of proposal, likely scale of investment and ball park possible future financial returns required.</li> </ul>	<ul> <li>New Transformation Projects Template</li> <li>Business Development Officer Post proposed, to help concentrate on income generation initiatives and PR of buildings.</li> </ul>
Statutory/Non-	Each Service Lead to identify	Statutory/Non-Statutory Service Template

Statutory Services	the Statutory Functions undertaken by their service areas and set-out how these functions are funded (General Grant/Specific Grant/Fees & Charges etc.) and to what cash amount.  • For each Statutory Function, each Service Lead to detail what process and financial efficiencies could be made to the current arrangements.	<ul> <li>Building Compliance and Health &amp; Safety Management.</li> <li>No savings can be made as per above, insufficient resources have led to recent audit confirming need to recruit.</li> </ul>
SAVINGS		
£500k per Directorate	<ul> <li>Each Directorate to outline how they could make a £500k revenue saving in 2019/20</li> </ul>	<ul> <li>Savings item template</li> <li>As above, any savings to fund restructure as service presently under resourced.</li> </ul>
Agreed Savings	Each Service Lead to review any identified 19/20 savings and beyond agreed as part of the revenue budget process 2018/19 and ascertain whether there are any changes to the underlying assumptions.	<ul> <li>Previously agreed savings</li> <li>No changes</li> </ul>
Fees and Charges	Each Service Lead to list all Fees & Charges currently in force within their service areas. Including Current Fee levels/last time reviewed/last %	Fees & Charges Template

Income	increase/total income generated.  • Each Service Lead to identify other non-fees & charges income (E.g. Specific Grants/General Grants etc.) currently received and expected funding profile over the next 4 years (18/19 to 21/22).	<ul> <li>Income Template</li> <li>None</li> </ul>
CONTRACTS	<ul> <li>Each Service Lead to review the current contract register for accuracy.</li> <li>Each Service Lead to provide an assessment of possible options for change for each contract, including: bringing the service/ function back in-house, the ability to invoke performance related penalty clauses and the ability to make further efficiencies.</li> </ul>	<ul> <li>Current Contract Register</li> <li>Main Contract – Bouygues just let Dec 2017. No savings to be made as a lot of work being done to ensure the council is compliant in maintaining its building assets. Unfortunately lots of gaps have come to light since the start of this contract, evidencing that Interserve were not fully delivering statutory responsibilities, leaving the council vulnerable. Therefore as this work develops, cost will increase but the service is trying to absorb the pressure through its own efficiencies rather than making a growth bid.</li> <li>Contracts being reviewed as they get close to end date. Looking to achieve ROI by appointing additional contracts support through the restructure, enabling greater time to be spent in reviewing all FM contracts and exploring savings opportunities. However without the initial assessment, difficult to forecast any savings. Previous commitment already made to annual ongoing contract savings.</li> </ul>
GROWTH	<ul> <li>Each Directorate to submit any additional growth bids they believe are necessary for 2019/20, 2020/21 and 2021/22.</li> </ul>	<ul> <li>Growth item template</li> <li>Nothing at present, with fund growth requirement through savings/income generation.</li> </ul>
2018/19 Outturn	Each Service Lead to review the Q1 Financial Monitoring	<ul> <li>Cabinet Q1 Financial Monitoring Report.</li> <li>No overspend forecast. Underspend to be utilised to fund restructure building</li> </ul>

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Cabinet Report and identify,	
where an overspend is	than request budget growth.
forecast for year end, how	
they propose to break-even.	

# **Business Case for the Transformational Fund**

Project name: Children, Learning and Skills stabilisation, improvement and

reform

Amount requested: £1.5 million

Length of project: Project duration January 2018 - April 2019

#### Rationale for the request:

The request is to agree additional funding for the CLS Directorate to enable service stabilisation and improvement, following their return from Cambridge Education and SCST. The directorate would commit to service reform to ensure sustainable delivery of non –SCST services. This would enable the budget to reduce back to 2017-18 baseline by April 2019 and a further £500k savings by April 2020. (exclusive of any changes that may be agreed re Slough Children's Services Trust SCST budget)

### Background

- Education services returned to the council from Cambridge Education (CE) in December 2016. The services previously run by CE, together with SEND and Family Information Services (FIS) which returned from SCST in October 2017, now form the Children, Learning and Skills Directorate. The directorate is also responsible for managing the contract and relationship with SCST for which the DfE has provided a grant of £206k per annum until 2020.
- In June and September 2016 Cabinet received reports indicating that the net budget for the Cambridge Contract in 2016-17 was £12,338 million with a core SBC contribution on £7,896 million.
- It has since been established that the net budget was in fact £5,036m.
- Cabinet agreed savings to the Cambridge contract of £1.3million for the period 2015-2018. A reduction of 26% on the £5,036m net budget
- A further £346k has been agreed for 2018/19 and 2019/20 this would have reduced the budget for services previously managed by Cambridge Education by 40% in a 5 year period.
- It has however, recently been agreed by Cabinet that the 17-18 saving of £350k will be found corporately. This funding has now been added to the CLS base budget.
- The 2015-2020 savings were linked to either a proposed review of the contract with CE or service rationalisation following the return of the services to SBC. No detail was provided as to how this might be achieved. It is reported that discussions took place around a potential rationalisation of Children's Centres to achieve savings. Such a rationalisation would require public consultation and explicit Cabinet approval- neither of which occurred. There was a further mistaken assumption that savings to Children's Centres could be offset by income generation.

#### **Current pressures in CLS services:**

- 1. Children's Centres- The savings to CLS have almost entirely been taken from the Children's Centre budgets. s251 returns to the DfE report that the net budget for Children's Centres has reduced from £3,816 in 2016-17 to £539k in 17-18. The budget has now increased by £350k following the recent decision not to apply the 17-18 saving. However, this does not completely address the pressures as the core cost of delivering the current Children's Centres services is £1.5m. additional one off pressures of c£250k are created by the need to upgrade outdoor learning equipment in the Children's Centres. The quality of delivery is currently compromised by the lack of investment in outdoor equipment.
- 2. Home to School Transport the council has a statutory duty to provide home to school transport to those who live more than 2 miles from school if they are under 8 years old and more than 3 miles if over 8. In addition pupils with an EHCP are entitled to transport if they have a physical or medical condition that prevents them walking or using public transport regardless of distance. In practice the vast majority of the Transport budget in Slough is linked to children with SEN. The budget has been consistently overspent in each of the last 3 years and this pressure is likely to increase to c£575k in 2017-18. These budget pressures are linked inexorably to the rising SEN need and accessibility to suitable local provision. The numbers of schools age children in Slough with an EHC plan have increased by 200 in the last year. Children are also presenting with more complex needs, requiring more expensive individual, chaperoned transport. There are also increasing number of Post 16 young people with SEN entitled to education support, including transport, until they are 25. Cabinet agreed a small saving to the transport budget for children under 5, but many parents are appealing and some have already been successful. which means the saving is difficult to fully achieve and is unlikely to lead to more than a £30k reduction on the overall budget pressure. The work to reduce this budget must go hand in hand with the work to reduce dependency on out of borough placements and to improve the mix of provision in Slough. There can also be work to gain efficiencies from the procurement of transport for those pupils who are eligible. All transport contracts must be renewed in September 2018. The existing contracts will have been running for five full years by July 2018. Contractors have had no automatic annual increases during this period so there is a risk that overall costs for SBC could increase from September 2018. Some contractors have already surrendered contracts because they do not cover existing running costs.
- 3. School Effectiveness: Until 2017 this area was been funded via a combination of £725k Centrally Retained DSG supplemented by £249 core funding. (*Total £974k*)

  The GF contribution to this area is currently increased to (£466k) in order to address the errors in reports to Schools Forum surrounding the use of former ESG funding. Past inaccuracies in reports to SF and to the EFA have led to the Centrally Retained DSG element being

3

reduced to £402k for 17-18 and ended from September 2017 thus creating a potential *pressure of £402k for 2018-19 in order to maintain the current level of service.* 

It is vital that the council continues to build its relationship with schools and supports the development of a strong school system, as this underpins wider council regeneration objectives. SBC is still building capacity in school effectiveness following their return from Cambridge Education. The recent inspection outcomes at Arbour Vale and Lynch Hill Enterprise Academy have shown that school improvement, finance and safeguarding risks were not clearly identified at an early stage by either Cambridge Education or the council. There was also no support in place for school governance. The £402k DSG funding supports a small core team of consultants who provide essential 'soft intelligence' on schools which enables us to identify and address risks at an early stage and to develop strategic approaches to school improvement. It also funds an education safeguarding post and an on-line advice and CPD tool for governors. This will be extremely difficult to maintain once the DSG funding is removed in 2018-19. There is also a need to develop more efficient internal digital systems to support the relationship with schools e.g. schools website. Transformation funding would enable CLS to sustain these services for a further year and plan for service reduction or cost transfer to schools.

- 4. Education Psychology: the council has a statutory function in this area as the EPS assess children for SEN. Currently we have no core funding for this function. The service is entirely reliant on trading. Traded services are successful but undermine our capacity to meet statutory SEN timescales. c£100k pressure to address this gap **SEND:** SEND services remained in the council during the period of the Cambridge Education contract and then moved to SCST in 2015. There has been a significant rise in demand for statutory assessment, the proportion of children with a statement or EHC Plan is now well above the national average. This has created knock on pressures both the DSG High Needs Block and the Home to School Transport budget There have been several changes of SEND leadership and wider staffing instability during this period which has also coincided with the implementation of major reforms to SEND. It has become apparent that recording is inaccurate and that systems and processes in SEND have not been implemented consistently. The service is behind with implementation of the reforms, particularly the statutory conversion of statements to Education Health and Care plans (EHCP) which must be completed by April 2018. Additional capacity has been agreed for 2017-18 to implement a recovery plan to meet this deadline. *c£120k* additional one off costs.
- 5. Early Help: One of the deficits identified by previous inspections of Slough Children's Services was the absence of an effective early help strategy and related governance structure, led by SBC on behalf of partners. An Early Help Board (EHB) has now been established and a draft Multi-Agency Early Help Strategy agreed. There is nevertheless a need for funding to employ a consultant to accelerate the implementation of this work, identifying future efficiencies and to

- provide additional data analysis capacity to support this work. *c£80k* additional one –off costs pressure
- 6. **DSG Changes:** Changes to schools revenue funding for 2018-19 will impact on the level of centrally retained funding from all blocks. This may create additional pressures to GF in areas where there are currently recharges or where DSG is currently fully funding statutory functions e.g. Send Staffing, Virtual School, Admissions. *The full extent of potential additional DSG pressures is not known at this stage.*

### Project outputs/outcomes:

Transformation funding of @1.5 million is provided to the CLS directorate for the period of Jan 2018 April-2019 to stabilise the budget and allow proper planning for budget savings to be delivered in 2019 and 2020. This will include:

- Review of CC offer consider options for less CC, alignment to HUB and Early help strategies including wider use as Family centres working with partners.
- Review of School Effectiveness developing school system to be self sustaining, developing webs communication, formal school funded partnership or traded offer by 2019-20 or service reduction
- Review of SEN Provision and processes inc Transport aim to reduce demand, ensure provision matches need, gain better value from contracts, increase independent travel
- Review of existing Early Help offer, identify gaps, duplication and efficiencies
- Service structure review to deliver further efficiencies

#### **Actions required:**

A funding decision is required to approve the removal of CLS savings targets for 2018-19 and 2019-20 and the allocation of additional transformation funding of £1.5 million for the remaining period January 2018 to April 2019.

#### Staffing implications:

CLS staffing restructure options to be reviewed

# Ongoing revenue savings identified:

Original 17-18 core	£29,318 +594 SEND in	
budget	SCST	
Revised 17-18 core	£30,262	SEND Transfer to SBC
budget		17-18 savings not taken
2018-19 core budget	£31,762	Assumes £1,500m
		transformation fund
		allocated for 2018-19
		and 18-19 savings not
		taken.
2019 -20 core budget	£30,262	TF ends
2020 -21 core budget	£29,694	£500k savings
		delivered.

	Name	Signature
Officer		
Finance Manager	George Grant	
Strategic Director	Cate Duffy	
Date		

#### Request for flexible use of capital receipts

As part of the 2016-17 Local Government finance settlement, the Government announced that capital receipts could be used to support transformation activity. As part of the draft settlement, Councils were required to have a strategy in place that was approved by full Council. Ours is at appendix A. The Government has since delayed the requirement for this and will issue further guidance in 2016. However, for the purposes of utilising the flexible use of capital receipts, this was the list approved by members so, unless under exceptional circumstances, these should be the list for 2016-17

#### Required information

This request supports an application to:

- recruit 1 Intelligence Officer on a fixed term contract for a duration of 24 months; and
- provide training for "open source" internet enquiries.

The above measures support the implementation of the Anti Fraud and Corruption Strategy.

Anti Fraud and Corruption Strategy requires proactive review of existing departmental policy and procedure, in areas suspected to be vulnerable to fraud, such as Housing, Adult Social Care, Procurement and Recruitment. Proactive reviews will identify fraud and weaknesses, allowing Corporate Fraud Team (CFT) to recommend counter fraud measures and investigate offenders. The implementation of reviews will be conducted by developing working relationships with the departments in question and internal audit. At present the CFT has one full time investigator and one manager carrying an investigative workload. With limited resources the scope of the team is restricted to acting in reactive capacity, investigating referrals which are made internally or by members of the public. The limit in resources negates any proactive reviews from being conducted.

To prevent fraud, it is vital experienced fraud staff can review existing processes, removing the vulnerabilities which may cost SBC a significant amount money. For example, in 2015, Bedford Council counter fraud staff conducted a review of residents claiming direct payments, for supported living. Counter fraud staff established a significant number were no longer entitled, due to non-residency, saving circa £100,000.00.

The recruitment of an Intelligence Officer, will allow CFT staff to delegate basic enquires and administration, freeing time for experienced staff to conduct the reviews which are required.

In addition, training is required for existing staff and the proposed new member for internet based enquires. There exists a wealth of "open source" intelligence through the internet. The use of the internet is dynamic and ever changing; in order to maximise its investigative potential, training is required. This bid proposes training for 3 applicants from Qwarie, at a cost of £833 per delegate.

#### The outcomes that this funding will achieve

The Intelligence Officer would be employed to provide administrative support to investigation officers and conduct basic investigation enquires. The training would assist all CFT officers in investigating allegations of fraud. The outcomes to be expected from this investment are as follows:

- 1. Identifiable savings from the adoption of counter fraud measures.
- 2. Increased fraud investigations and sanctions.
- 3. Increased revenue from successful fraud and financial investigations.
- 4. Increased positive publicity from successful fraud prosecutions.

### The scope of the project

Recruitment of Intelligence Officer on a 24 moth FTC and Internet training for all staff. Basic details:

- Project name: Anti Fraud and Corruption Strategy
- Amount requested: £36,000
- Length of project: Project duration 2 years.

#### The funding requested (and for which year)

A costs schedule is as follows:

#### Year 1

- 1. Year1 scale point 23 salary £12,318. Total cost to SBC £15,766.
- 2. Intelligence gathering training for the post holder from the National Crime Agency. Current cost £1, 187.
- 3. Qwarie, Internet based" open source" training available at £833 per delegate. Total cost for 3 delegates £2,499.
- 4. Total cost for year 1 = £19, 452.00

#### Year 2

- 1. Year2 scale point 24 salary £12,703. Total cost to SBC £16,261.
- 2. Total cost for year two, circa £16,261

Total overall cost £35,713.00

## The links to the 5YP & Medium Term Financial Strategy

The Anti Fraud strategy will focus on completing a number of proactive fraud reviews to coexist with existing investigations and commitments, resulting in:

- 1. Paragraph 7.2. Increased revenue savings from areas under review.
- 2. Paragraph 7.1. Increased collections of council tax and business rates, through an increased number of investigations.

### The on-going savings from this work

The challenge facing the strategy is to convert recruitment and training into the reality of fraud savings. I firmly believe, the additional resource will allow experienced staff to conduct the identified reviews and make savings.

I anticipate a savings yield of at least £100,000, as identified above in the Direct Payments example for Bedford Council, for the 2 year period 2017-19. However, this estimate is conservative and the greater the number of reviews conducted, the greater the level of savings.

### Are there any on-going revenue costs?

Following the end of the fixed term contract period, the Intelligence Officer will be entitled to redeployment and or redundancy. I hope the savings generated over the two year period may allow for the post to continue. If it does not, I don't know what any redeployment opportunities will exist, so I am unable to quantity any ongoing revenue cost.

#### Timescales for this work

The recruitment and training should be complete within 3 to 6 months. Allowing 18 months for pro active fraud review.

#### Have you identified and secured the internal support resources

 Other – RSM internal audit are keen to engage with CFT on any proactive fraud exercise, which may assist the audit plan.

#### **Approval process**

This is for CMT to approve

Please insert the minutes of the CMT below

XXX

One of the following postholders <u>must</u> have signed this approval off beforehand as meeting the definition of the flexible use of capital receipts:

- Head of Finance (transformation)
- Head of Financial Reporting

Please put the name and date below

**Xxxx** 

Date xxxx

# Appendix A – Strategy approved by Full Council – 25th February 2016

As part of the Local Government Spending Review announced on the 17<sup>th</sup> December, the Government has provided Councils with the flexibility of utilising Capital Receipts for qualifying expenditure. This is to enable authorities to fund transformation and cost reduction programmes from capital receipts rather than revenue expenditure.

### Qualifying expenditure

The Government has termed qualifying expenditure per the below. Appendix A highlights some of the suggestions from Government, but these are not exhaustive.

Qualifying expenditure is expenditure on any project that is designed to generate ongoing revenue savings in the delivery of public services and/or transform service delivery to reduce costs or to improve the quality of service delivery in future years. Within this definition, it is for individual local authorities to decide whether or not a project qualifies for the flexibility. Set up and implementation costs of any new processes or arrangements can be counted as qualifying expenditure. The ongoing revenue costs of the new processes or arrangements cannot be classified as qualifying expenditure.

### Requirements of the Strategy

As part of the Strategy, Government have set out that the following must be included:

- list each project that plans to make use of the capital receipts flexibility, that it details the split of up front funding for each project between capital receipts and other sources, and that on a project by project basis, a cost benefit analysis is included to highlight the expected savings.
- The Strategy should report the impact on the local authority's Prudential Indicators for the forthcoming year and subsequent years
- From the 2017-18 Strategy and in each future year, the Strategy should contain details on projects approved in previous years, including a commentary on whether the planned savings or service transformation have been/are being realised in line with the initial cost/benefit analysis
- restructuring must payback within 1 year in the whole, and within 24 months for an individual
- The Strategy should be approved by the full council

#### **Timescales**

The flexibilities for using capital receipts are due over the period April 2016 to March 2019.

#### **Key projects**

Below are a list of key projects that could incur capital receipts to fund them. These are indicative at present as the timings of the costs will not all be in the next financial year, but these give a summary of the key projects that could be used as qualifying expenditure under the Efficiency Strategy. They will each be subject to a business case as well to identify the costs and benefits of the respective programmes.

Project	Capital Receipts funded / £m	Other sources / £m	Expected Savings / £m
Adult Social Care Transformation programme resources	0.8	0.4	5.1 ongoing savings by year 3
Agresso system efficiencies	0.25		Tbc subject to formal business case – expected to be £0.1+ p.a
Development of income generation proposals from capital assets	0.25		0.7 income generation
Development of housing company	0.2		0.2 income generation
Development of Berkshire shared finance service	0.2		0.2 ongoing savings
Asset Challenge & support for flexible working	0.2		0.2 ongoing savings
Re-commissioning of major contracts to delivery procurement savings and more effective use of frameworks	1.5		Depends upon market price, but at least 0.5 ongoing savings post new commissioning options from 2018
Restructuring	0.5		Depends upon other budget savings over the MTFS but payback on all posts to be within a maximum of within 1 year in the whole, and within 24 months for an individual.
Digital Transformation to	0.12		Tbc – depends upon proposed

LIP		
deliver more		solutions to meet
efficient services		the 5YP
Counter-Fraud	0.05	Additional income
Invest to Save		through counter-
proposal		fraud
		arrangements –
		0.05
Council Tax and	0.3	0.6 ongoing
Business Rates		increases in CTX
collection		collection over life
increases		of the MTFS
Slough Children's	0.55	Invest to save bid
Services Trust		to reduce ongoing
		revenue costs to
		projections of
		between £1-2m
		p.a. over the next
		four years
Devolution bid	0.05	tbc
funding for service		
change and		
integration		
micgiation		

# **Business Case for the Transformational Fund**

**Project name: Bus Lane Cameras** 

Amount requested: £790,000

Length of project<sup>1</sup>: 2018/19 to 2019/20

### Rationale for the request:

The Council can, under existing legislation, issue Penalty Charge notices (PCN's) to enforce bus lane contraventions. Efficient and effective bus lane enforcement will allow the council and its partners to achieve easier and more consistent journey times for buses through congested areas by allowing the free flow of authorised bus lane traffic.

#### **Breakdown of costs:**

Title	Organisation	Budget
Fixed CCTV and Mobile CCTV cameras (including installation)		£590,000
1 <sup>st</sup> year costs of employing Bus Lane Enforcement Team – Camera operators, Traffic attendants.  (Assume 5 x staff @ £40,000 incl. oncosts)		£200,000
	TOTAL	£790,000

#### Project outputs/outcomes:

#### 1.1 Reduced Costs

Income from the PCN's will allow the Environmental Services, Planning and Transport budgets to be reduced.

#### 1.2 More efficient Bus Lanes

A reduction in bus lane contraventions will provide imrpved bus journey times. Journey times are currently measured and improvement can be monitored.

#### Staffing implications:

5 New posts created.

#### Ongoing revenue savings identified:

The savings would be a mixture of cahsable and non cashable savings.

<sup>&</sup>lt;sup>1</sup> The Transformational Fund is available to fund one-off expenditure to facilitate future revenue savings.

It is expected at least 50 contraventions would be captured each day, each PCN generates £60, generating £1.095m a year. However, not all of this income will be collected and the scheme must be self-financing, therefore a collection rate of 72% is assumed (£790k).

2019/20	
£790k	

	Name	Signature		
Officer	Kam Hothi			
Strategic Director	Alan Sinclair			
Date	25/01/18			

TITLE:						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	1
AWOUNT.			2020/21	2021/22	2022/23	
	£'000	125K				
DIRECTORATE:	Adult & Co	mmunities	1	SERVICE:	· Commun	ities & Leisure -
<u> </u>	7 Idail & Oc	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	J	0202.	· Commun	a Loisaro
Savings Type (Income Efficieny	ne Genera	tion / Effici	ency / Con	tract Nego	tiation / Di	sinvestment):
Parks & Open Spaces Community Learning will result in some cro	s, Commun & Skills, Lik ss over are	nity Develop oraries & Cu	ment, Com ulture. A red	munity Coh organisation	esion, Crea which will	be tabled in Jan 2018
be met are: building t replacing the existing learning and skills se	cture detail the commung 0.5fte co ervice to be astructure,	nity cohesic ommunity co e fit for purp	on work in to ohesion coc ose with a r ommissioni	o the commordinator po more stream ng and sma	unity devel st, reorgan nlined man all revenue	f how the savings will opment team and not ising the community agement team and a spend savings as a
13th dec 2018						
STAFFING IMPACT:	•	•		_		aching posts in s), full analysis of
SUBMITTED BY:						
SIGN:						
PRINT: Ketan Gar	ndhi					
DATE:			12.1	2.18		

TITLE: Deletion of vacant QA Manager post.						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
AWOON 1.			2020/21	2021/22	2022/23	
	£'000	40				
DIRECTORATE:	Adults and			SERVICE:	Commission	oning and
Savings Type (Incor	ne General	tion / Effici	ency / Con	tract Nego	tiation / Di	einveetment):
Efficiency	ne deneral	tion / Line	ency / Con	tract Nego	tiation / Di	sinvestinentj.
-						
DETAIL 0						
<b>DETAILS:</b> Deletion of QA Manag	ner nost wit	hin the Con	nmissionino	and Trans	formation t	am a
Deletion of QA Mana	ger post wit			i and mans	ioiiiiatioii t	cam.
SAVINGS DELIVERY						
	The post is	s currently	vacant and	is no longe	r required.	
EQUALITIES IMPAC COMPLETION DATE		MENT			07-Dec-18	
COMPLETION DATE						
STAFFING	None					
IMPACT:						
CUDMITTED DV.						
SUBMITTED BY:						
SIGN:						
PRINT:						
Jane Seni	or					
DATE:			7 Decem	per 2018.		

# **Business Case for the Transformational Fund**

Project name: Third and 4th Tier Restructures

Amount requested: Up to £1m

Length of project<sup>1</sup>: 2018/19

### Background:

During 2017/18, the Council implemented a new Senior Management Restructure that resulted in £650k savings per annum. The Council has agreed to undertake a further restructure addressing the remaining tiers of the organisation.

This transformation funding is required to pay for any related redundancy and pension costs associated with the restructure.

# Project outputs/outcomes:

#### 1.1 A reduction in employment costs.

See below

# Staffing implications:

See below:

### Ongoing revenue savings identified:

	Budget
Previous	
SD Customers & Communities	163,474
Chief Executive	202,570
AD Housing & Environment	131,755
AD Assets Infrastructure & Reg	111,948
AD Finance & Audit	111,948
SD Resources, Housing & Regen AD Procurement & Commercial	163,474
Se	100,929
AD Strat Pol, Com & Demo Serv	95,840
Director of Adult Social Care	135,830
AD & Consultant in Public Heal	115,410
AD OD and HR	93,360
Director Children's & Learning	115,081
Total	1,541,618

<sup>&</sup>lt;sup>1</sup> The Transformational Fund is available to fund one-off expenditure to facilitate future revenue savings.

	Budget
New	
Chief Executive	202,570
Director of Children and Learning	139,990
Director of Place and Dev	139,990
Director of Finance & Resources	139,990
Director of Adults & Communities	139,990
Director of Regeneration	139,990
Total	902,522
saving	-639,096

	Name	Signature
Officer	Surjit Nagra	
Strategic Director	Roger Parkin	
Date	01.06.2017	

### **Business Case for the Transformational Fund**

**Project name: Slough Academy** 

Amount requested: £750,000

**Length of project**<sup>1</sup>: 2018/19 to 2021/22

#### Background:

The Apprenticeship Reforms of 2016 and the introduction of the Apprenticeship Levy in 2017 are aimed at upskilling the national workforce to enable us to compete in global markets particularly after Brexit.

With employers now focusing on the skills and competencies they need their workforce to develop to respond to future commercial challenges, the range of work-based training programmes has expanded dramatically and is now available to all ages and can be undertaken by both existing staff and new staff. The new training programmes are profession and role based and created by groups of employers from within each sector to ensure the correct range and depth of skills and competencies required.

The training programmes are funded by the Apprenticeship Levy which relieves employers of the traditional budget constraints associated with upskilling and allows them to focus on how best to take advantage of the schemes.

The minimum Levy investment per individual ranges from £1,500 for a 12 month programme up to £27,000 for 60 months. Qualifications range from GCSE and A level equivalents degrees and for some, this means 'degrees for free', no student debt and earning income whilst learning without having to leave Slough.

Public Sector bodies have an annual 2.3% target for training programme 'new starts' to contribute to the overall national target of 3 million Apprentices by March 2021.

#### The Slough Context

Slough Borough Council is ambitious to take full advantage of the opportunities offered by the national upskilling programme to develop its workforce and benefit Slough residents.

The Slough Academy is the Council's workforce development initiative aimed at establishing the principle of Continuous Professional Development within the Council. The Slough Academy is implementing these changes as Phase 1 of the project.

<sup>&</sup>lt;sup>1</sup> The Transformational Fund is available to fund one-off expenditure to facilitate future revenue savings.

A detailed exercise has been conducted creating 'Development Pathways' mapping Levy funded training programmes to the professions and roles within the Council to support the development of key skills and competencies required to achieve the outcomes of the Five Year Plan.

The volume and timing of the required programmes has been identified together with the balance between developing existing staff through 'Sponsored Qualifications' and attracting new staff as Apprentices. Slough's planned volume of 'new starts' for the training programmes is directly aligned to illustrate our steps towards the trajectory of achieving our 2.3% target for which official and public reporting commences in September 2018.

The fundamental underpinning aim of this approach is to 'grow our own' talent to replace expensive Agency staff and deliver the best services for Slough residents. We want to invest in our staff, keep them and watch them flourish as we support them to achieve our outcomes.

# Rationale for the request:

As a Council, we want to take maximum advantage of the opportunities presented by the Reforms and play our part in meeting the 2.3% target contributing to the national upskilling programme at a local level to develop the skills and competencies we need to deliver the best services for Slough residents.

So far, 17 professions and 21 training programmes have been identified ranging from level 2 (GCSE equivalent) to level 7 (Master's degree) with durations varying from 12 months to 60 months. Some programmes have been combined to create more advanced Apprenticeships and capitalise on the 'grow your own' opportunities they present which means some Apprenticeships are up to 5.5 years long.

The impact of greater variety and increased training durations coincides with the change in Apprentice employment legislation aiming to provide Apprentices with greater employment security and increased employee rights aligned with the rest of the workforce. SBC will no longer be issuing fixed term contracts to Apprentices. Instead their offer of employment will be an 'Apprentice friendly' version of our standard employment contract including a six-month probation period as for all other employees.

Because the training programmes are profession and role based, Apprentices will be recruited by each Directorate and Service Area in the same way as non-Apprentices following our standard recruitment policies. They will be managed individually by the relevant Line Manager and have Job Descriptions defining their job and the role they are learning to perform. Once training is completed, they will be able to apply for any vacant posts which are available at that time.

The Apprenticeship Reforms and Levy provide the framework and funding to enhance our current Apprenticeship Scheme and support future workforce development initiatives. These enhancements address two of our outcomes in the Five Year Plan and make a direct contribution to the reduction of Agency spend through our 'grow our own' philosophy. Therefore, the enhancements will enable us to meet the targets, support our workforce development ambitions and promote our commitments to Slough residents.

#### Breakdown of costs:

Title	Organisation	Budget
First year costs of employing Apprentice's	N/A	£750,000
	TOTAL	£750,000

#### **Project outputs/outcomes:**

### 1.1 A reduction in Agency Spend

The Council spends over £6m per annum on agency/interim staff per annum in order to fill predominantly specialised roles. By 'growing our own staff' this amount can be substantially reduced.

It is calculated, based on evidence from the Council's Matrix system, that 'on-costs' added by recruitment consultants is approximately 33%. Therefore it can be expected that agency spend could ultimately be reduced by £2m as the number of qualified apprentices within the Council increase.

#### 1.2 Better motivated staff

The 'Grow Your Own' philosophy should have a positive impact on staff morale due to the opportunities it affords existing staff and the reduced reliance on agency cover.

# Staffing implications:

An increase in the number of apprentices will result in a reduced number of agency/interim staff across the Council.

#### Ongoing revenue savings identified:

2019/20	2020/21	2021/22
£500k	£750k	£750k

	Name	Signature
Officer	Surjit Nagra	
Strategic Director	Neil Wilcox	
Date	18.04.18	

#### **Business Case for the Transformational Fund**

**Project name: Electric Vehicle Initiatives** 

Amount requested: £750,000

Length of project: 2018/19

#### Background:

Following an application by the Environmental Quality Team, Energy Saving Trust carried out a fleet review on SBC's fleet based on 2014/15 data and identified several opportunities for decarbonisation of our fleet, specifically, grey fleet and introduced the idea of a travel hierarchy and pool/car club models and hire car options.

SBC's grey fleet i.e., staff owned cars driven on council business and reimbursed using a mileage rate - has the largest environmental impact producing 401 tonnes of carbon dioxide in 2014/15 from staff driving 0.9 million miles. The grey fleet is reimbursed at £0.45/mile also staff who exceed 1,000 miles/annum can claim a £1,000 lump sum allowance this means the real rate is closer to £0.79/mile in 2014/15..

In 2014/15 there were 277 staff who exceeded this threshold and if all claimed we would have been paid £277,000 on which the council would have been liable for a further £38,226 in national insurance payments (the HMRC treats the lump sum as salary). This brings the average cost of the grey fleet mile to £0.79/mile excluding any cost or deferred income associated with the provision of staff parking places.

Analysis of the grey fleet at the council showed it to have an average age of 8 years (EURO 4 standards) (the oldest vehicle in use was 28 years), average carbon emissions of 150 g/km, the fleet only comprised of 26% Euro 5 or Euro 6 (air quality standard) and only 59% met NCAP 5 Star (safety rating). In summary older, our grey fleet is high carbon, causes significant air pollution and is less safe than a modern hire car, pool car or car club fleet.

The council have been involved in a number of successful electric vehicle (EV) projects, use of community transport EV cars for school runs, purchase of EV car for Transport and Highways team for highway inspections, the 'My Electric Avenue' project where by nine staff and one Councillor took up the offer of a Nissan Leaf under the "My Electric Avenue" project. This project resulted in over 100,000 miles of zero carbon emissions from the tailpipe, as well as significant reductions in particulate and NOx emissions (air pollution).

Therefore, the Electric Vehicle project will enable SBC to:

- increasing the number and use of EV pool cars and other ULEV technologies.
- adopt a travel hierarchy aimed at supporting and encouraging sustainable travel options
- significantly revenue spend (on mileage claims)

#### Investment required in 2018/19

	£
Electric Cars New x 25	£500,000
Rapid Charger s	£140,000
Electric Cables	£20,000
project Officer Costs x 2	£90,000
TOTAL	£750,000

#### **Project outputs/outcomes:**

The electric vehicle initiative will obtain maximum value for money by achieving the following outcomes within the Council's Carbon Management Plan:

Outcome 1: At least a 3% reduction of CO2 net emissions per annum of all council operations

Outcome 2: A 20% reduction of CO2 emissions against the 13/14 baseline by 2019/20.

Outcome 3: Substantial revenue savings (see below).

# Staffing implications:

Nil

#### Ongoing revenue savings identified:

- Removal of £1,000 payment for 1000 miles (including National Insurance Contributions - £300,000
- 25% Reduction of mileage payments to Council Staff £100,000
- 50% Reduction in mileage payments to contractors £50,000
- Income generated from Children's Trust £50,000

#### TOTAL Savings - £500,000 per annum

	Name	Signature
Officer	Jason Newman	
Strategic Director	Roger Parkin	
Date	01.12.2017	

TITLE: Deregistra	ation of La	vender Ct	from resdi	ential care	to suppor	ted living
AMOUNT:	VEAD	0040/00	0000/04	0004/00	0000/00	I
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£'000	77				
		<u> </u>				
DIRECTORATE:	Adults &			SERVICE:	Adult Soc	ial Care Operations
	_					
Savings Type (Incom	ne Generat	tion / Effici	ency / Con	tract Nego	tiation / D	sinvestment):
Efficiency						
DETAILS:						
To deregister Lavend	er Ct from a	a residentia	lcare home	to a suppo	rted living	scheme
SAVINGS DELIVERY						
F	Reduced ho	otel costs w	il bring in a	n anual sav	ing of £77k	ζ.
10/12/2018						
STAFFING	None					
IMPACT:						
CUDMITTED DV.						
SUBMITTED BY:						
SIGN:						
PRINT:						
Simon Bro	ad					
D 4 T F				10010		
DATE:			10/12	/2018		

#### **GROWTH BID**

TITLE: SAB Fund (Investment & Regeneration Assets)						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	1
	£'000	1,000	1,500	1,250	1,250	
	2000	1,000	1,000	1,200	-,	l
DIRECTORATE:	Regenerati	ion		SERVICE:	Asset Man	agement
This growth bid sup	narta tha fe	llowing F	Voor Dien (	Outcomo		
This growth bid sup	ports the it	ollowing 5	Tear Plan	Julcome:		
DETAILS:						
The AM section would						
regeneration assets. It investment assets - all						
desired yield.				3 - 3	, <b>,</b>	
SERVICE BENEFITS				l alla tha C	Daall 4a a	tout as a sticking a to
The creation of a budg purchase key sites. W						tart negotiations to he start of the process
that it has funds in pla	ce. Assumi	ing a 5% yie	eld on the £	25m for inve	estments a	ssets and spreading
the spend over two ye annum thereafter. Sub						
Purchase fee £250,00	-			•		3-1, 1
IMPACT OF NOT API	PROVING:					
The Council will soon could become planning						
more accessible to ne	w business	. The Cound	cil will need	to be proac	tive in purc	hasing land and
property required to de lead to long-term additional control of the property o						
lead to long term addi	lional costs	and an inoi	case the in	Cirioda di C	iciayo via c	,, o.
STAFFING						1
IMPACT: None						
SUBMITTED BY:						
SIGN:						
PRINT:	iboo-					
Stephen G	nosai					
DATE:			27/09	/2018		

FITLE: Regeneration delivery								
				·		•		
AMOUNT:	YEAR	2018/19	2019/20	2020/21	2021/22			
	£'000	1.8m	0.5m					
DIRECTORATE:	Regeneration		Ī	SERVICE	Regenera	tion delivery		
DINEOTONIALE.	riogonoration			<u>OZ.MIOZ.</u>	riogonora	don donvery		
Savings Type (Income Generation / Efficiency / Contr Efficiency	act Negotiation / Disi	nvestment):						
DETAILS: Changing fee structure								
Fee recharges based on volume of work and difficult to project till schemes are finalised Based on last 4 years fee income has increased approx 5% per annum	Current fee structu variable					ed in 2016/17 and ee structure in place		
	£ 10,000,000	1.25%						
	£ 9,000,000	1.25%						
	£ 8,000,000	1.50%						
	£ 7,000,000	1.50%						
	£ 6,000,000	2.00%						
	£ 5,000,000	2.00%						
	£ 4,000,000	2.25%						
	£ 3,000,000 £ 2,000,000	2.25% 3.00%						
	£ 2,000,000 £ 1,000,000	5.25%						
SAVINGS DELIVERY:  consider fee structure changes based on following simplif  As agreed with Joe carter Fess now charged at single rate of 6.25%	£15,000,000 > £20,000, £10,000,001 > £15,000, £8,000,001 > £10,000,0 £5,000,001 > £8,000,00 £1,000,001 > £5,000,00	3.50% 4.00% 5.00% 5.50%						
EQUALITIES IMPACT ASSESSMENT COMPLETION D	>£1,000,000 ATE:	6.50%						
STAFFING IMPACT:	Nil;							
SUBMITTED BY:	Adrian Thomas							
SIGN:								
PRINT:								
DATE:		08.	/02/2019					

# 2019/20 REVENUE BUDGET BUILD

TITLE: Leisure Services - leisure contract management savings									
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23				
Amoont.				2021/22	ZOZZ/ZO				
	£'000	184	1,489						
DIRECTORATE:	C&CS			SERVICE:	Leisure				
Savings Type (Income Contract negotiations	ne Genera	tion / Effici	ency / Con	tract Nego	tiation / Di	sinvestment):			
DETAILS: Following the re-lettin council has negotiated to 10 of the contract Samount is £184K and existing management construction.	d a favoura SLM will be in year 4 £	ble financia making a p 1,489K. In	al situation of ayment to the addition is	over the per he council. £40K from	riod of the o In year 3 o an amount	contract. From year 3 f the contract this kept back from the			
SAVINGS DELIVERY Leisure Contract payr		3C - £184K	(paid in Ma	arch 2020)					
EQUALITIES IMPACTOMPLETION DATE		MENT	There is n	•	impact on to these sa	any direct services in avings.			
STAFFING IMPACT: N/A									
SUBMITTED BY:									
SIGN:									
PRINT: Alison Hibl	bert								
DATE:			14th Door	mher 2018					

TITLE: Remodelli	ing floating	g support			
AMOUNT.	VEAD	0040/00	0000/04	0004/00	L 0000/00
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23
	£'000	100	100		
					<u>.                                      </u>
DIDECTORATE	Adults and			0551405	Commissioning and
DIRECTORATE:	Communit	ies		SERVICE:	Transformation
			l		
Savings Type (Incon	ne Generat	ion / Effici	ency / Con	tract Negotia	tion / Disinvestment):
Efficiency					
DETAILS:					
To remodel floating su	upport servi	ces.			
SAVINGS DELIVERY					
To ensure that sen	vices are m	ore effectiv	e and effici	ent and delive	r to a higher number of people.
<b>EQUALITIES IMPAC</b>		MENT		(	07-Dec-18
COMPLETION DATE	:				
CTAFFING	Mana				
STAFFING IMPACT:	None				
IMI AOT.					
SUBMITTED BY:					
SIGN:					
PRINT:					
Jane Senio	or				
varie cerii	<u></u>				
DATE:			7 Dece	mber 2018.	

TITLE: Regulatory Services Move to Fully Self Financing											
AMOUNT: YEAR 2019/20 2020/21 2021/22 2022/23											
AMOUNT:		2019/20		2021/22	2022/23						
	£'000		300K								
DIRECTORATE:	A & C			SERVICE:	Regulatory	Services					
	_										
Savings Type (Incom Income generation an			ency / Cor	tract Nego	tiation / Di	sinvestment):					
income generation an	id efficiency	y									
DETAILS:											
Move the combined s		_	•	-	•						
position by 2020/21 in											
managers will be resp services to ensure that											
intervention together				•		•					
focus on cost recover		ged for disc	retionary se	ervices to bu	usinesses,	residents and other					
customers beyond Sk	ough.										
SAVINGS DELIVERY	<b>/</b> :										
£300K to move to	a fully self	financing p	osition for	he combine	ed services	within Regulatory					
Services through increased commercialisation and identified efficiencies.											
EQUALITIES IMPAC	T ACCECC	MENT			13.12.2018	1					
COMPLETION DATE		INICIAI			10.12.2010						
	-										
STAFFING					•	f core regulatory					
IMPACT:	services to	a statutory	minimum	or income g	eneration						
CUDMITTED DV.	Cinnude I	Joon									
SUBMITTED BY:	Ginny de l	aan									
SIGN:											
PRINT:											
				0010							
DATE:			13.12	.2018							

## 2019/20 BUDGET SETTING

#### **SAVING**

TITLE: CLS - Directorate Management Restructure										
TITEE. OLO - DIFECTOTATE MANAGEMENT NESTRUCTURE										
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	]				
	£'000	170	0	0	0					
DIRECTORATE:	CLS		1	SERVICE:	All CLS					
	SERVICE: All CLS									
This saving busines	This saving business case supports all the 5 Year Plan Outcome:									
<b>DETAILS:</b> This saving relates to a proposed reorganisation of the senior management of the Children's Learning and skills service. The Directorate is facing a number of challenges and needs to respond to changing service needs from 2019. The Directorate has a significant underlying overspend. Some of this will be addressed through growth but some will still remain. This restructure will deliver immediate savings of £170k and place the directorate in a stronger position to deliver the balance of the £500k savings taregt by April 2020. There has been an extension consulation with stakeholders for this restructure.										
SERVICE BENEFITS:  It is becoming increasingly important that CLS services are able to income generate and embrace the digital agenda to offset reductions in General Fund and preserve services. The redesign provides for the addition of a post to enhance our capacity to take a more commercial approach developing trading accounts, marketing services to schools and driving further efficiences in home to school. This addresses the need to creaste more middle manager positions and increase opportunity for further progression. This will increase management oversight and provide greater opportunity for progression.										
IMPACT OF NOT APPROVING: The current structure does not facilitate progression and retention of staff. The directorate will not be able to face the challenges it faces and will not be able to respond to changing service needs from 2019 onwards.										
STAFFING										
IMPACT: as outlined	l in the cons	sultation do	cument and	I the respon	ises receiv	ed.				
SUBMITTED BY:										
SIGN:										
PRINT: Cate Duffy	,									
DATE:			07/01	/2019						

#### **SAVINGS BID**

TITLE: Wexham-	Additional Intere	st followir	ng delayed	return of c	apital		
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23		
	£'000	340	(340)				
			<u> </u>	<u> </u>			
DIRECTORATE:	Finance & Resou	irces		SERVICE:	Corporate	Finance	
This saving bid supp	oorts the followin	ng 5 Year P	Plan Outco	me:			
DETAILS:							
In May 2016, land at V LLP. The council did r The council received a receive interest at 7.0 would be repaid in 20 instalments. Current e Regeneration LLP hav will therefore create a	not receive a capiton to the control of the control	al receipt a e £9.7m an s to interes iis has been ne council t es that the	t the time and under the tof £680k per delayed a receive in	s the repaying terms of the per year. It want the capitaterest of £3	ment of the ne loan note vas assume al receipt w 40k in 2019	receipt was deferred.  the council will  d the £9.7m receipt  vill now repaid in  2-20. Slough Urban	
SERVICE BENEFITS							
The £340k can be use	=	vision of se	ervices and	contribute t	o a balance	ed budget	
IMPACT OF NOT AP	PROVING:						
As the council receive should be deferred as properties on the site	long as possible.	The repayr	ment of the	receipt is de	ependent o	n the sale of	
STAFFING							
IMPACT: None							
SUBMITTED BY:							
SIGN:							
PRINT: Andrew Pa	ate						
DATE:			12/02/20	)19			
1			12/02/20	,			

#### **SAVINGS BID**

TITLE: Wexham-	Additional Intere	st followir	ig delayed	return of c	apital		
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23		
	£'000	50	75	100			
	_ 300			. 30			
DIRECTORATE:	Finance & Resou	rces		SERVICE:	Corporate	Finance	
This saving bid supp	norte the followin	a 5 Vaar 5	lan Outas				
i nis saving bid sup	ports the followin	g 5 fear P	ian Outcoi	ne:			
DETAILS:							
The council currently							
council increased its he which it earned capital						a Cash Plus Fund for	
generate increased T					a triat triio ii	Williams Will	
SERVICE BENEFITS							
Increased Treasury M	lanagement return	s can be u	sed towards	s the provisi	on of service	ces	
IMPACT OF NOT AP	PROVING:						
The decision to invest		Income Fu	nd has alre	ady been m	ade as par	t of the Council's	
Treasury Managemer	nt Strategy						
OTAFFINA							
STAFFING IMPACT: None							
SUBMITTED BY:							
SIGN:							
DDINIT							
PRINT: Andrew Pa	ate						
DATE:			12/02/20	19			

### **2019/20 BUDGET BUILD**

### **SAVINGS BID**

TITLE: Minimum	Revenue Provisi	on Adjustr	nent			
						•
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	
	£'000	750				
DIRECTORATE:	Finance & Resou	rces	l	SERVICE:	Corporate	Finance
	T HIGHES & FROODS				Corporato	i manoo
This saving bid supp	orts the followir	ng 5 Year F	Plan Outco	me:		
DETAILS:						
The council currently						
The Council Currently						
SERVICE BENEFITS:						
This will ease pressure	e on the Revenue	Budget an	d the saving	g can theref	ore be used	d towards the
provision of services						
IMPACT OF NOT APP						
The £750k saving will	not be realised a	na wiii be a	in additiona	i pressure o	n the rever	nue buaget
STAFFING						
IMPACT: None						
SUBMITTED BY:						
SIGN:	-					
PRINT:						
Andrew Pa	te					
DATE:			12/02/20	19		



## 2019/20 BUDGET BUILD

TITLE: Berkshire	TITLE: Berkshire Shared Coroners Service								
AMOUNT: YEAR 2019/20 2020/21 2021/22 22/23									
AMOUNT:			2020/21	2021/22	22/23				
	£'000	30							
		•	_						
DIRECTORATE: A & C SERVICE: Regulatory Services									
This growth hid our	norte the f	allawing E	Voor Dien	Outcome /	Enchlose				
This growth bid sup Enabler: ensuring cor	•	_				v providing an			
Coroners Service for		garana	,			, h			
DETAILS:		of a Daylo	hivo wido C	anamana Ca	مام اماری می ایس	is booted by			
The Council shares the Reading Brough Council Street	•					_			
place in relation to the									
£30K will be required	in addition	to the curre	ent funding	provided by	Slough of	£210K			
SERVICE BENEFITS	):								
The council continues	s to meet its	statutory o	luty to prov	de a corone	er service				
IMPACT OF NOT AP									
A limited coroners s	•	_			_				
requirements and th inquest hearings	iis may ais	o cause si	gnilicant d	elays to po	st-mortun	i examinations and			
quootougo									
OTAFFINO									
IMPACT: None	STAFFING								
INITACI. NOTE									
SUBMITTED BY:									
SIGN:	loon								
Ginny de F	1aan								
DATE:	•		13 12	2018	·				

## 2019/20 BUDGET BUILD

IIILE: School Iransport										
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	1				
7	£'000	500	2020/21	2021/22		1				
	2 000	300				]				
DIRECTORATE: SERVICE:										
This growth bid sup	-	_								
Slough children will gi	Slough children will grow up to be happy, healthy and successful.									
<b>DETAILS:</b> Slough resident pupils	e aro oligibl	o for transn	ort if thou n	noot the crit	oria in Slov	igh Borough				
Council's transport po	_	•	•							
Most transport is prov	•		•	٠.		•				
in the number of pupil transport and more pu	•	•	•			ire individual et the distance criteria				
for transport. This gro	wth is likely	to continue	e and resul	in increase	ed costs. T	he budget is currently				
£1,826,000 and this haround £1million. To			•							
encouraged to transp										
independently in futur	e. These a	ctions will h	elp control	costs but no	ot reduce tl	he overspend				
significantly.										
SERVICE BENEFITS										
The growth in demand being reported.	d is not cur	rently reflec	ted in the b	udget resul	ting in a sig	gnificant overspend				
somig roportous										
IMPACT OF NOT AP										
Provision of transport pupils are eligible.	is a statuto	ory duty of the	he LA. Tran	sport assist	tance must	t be provided where				
pupils are eligible.										
STAFFING	STAFFING There is no impact on staffing									
IMPACT:	IMPACT:									
SUBMITTED BY:										
SIGN:										
PRINT:										
Tony Brow	ne									
			<b>-</b>	22:2						
DATE:			7th Febru	ıary 2019						

## **2019/20 BUDGET BUILD**

## **GROWTH BID**

TITLE: Temporar	y Accomm	odation In	itiatives			
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	]
	£'000	750				
DIDECTORATE	11		1	050///05	11	2
DIRECTORATE:	Housing		J	SERVICE:	Housing (F	People)
This growth bid sup Outcome 3: Slough w Outcome 4: Our resid	· vill be an att	ractive plac	e where pe	ople choose	e to live, w	ork and stay; and
<ul> <li>DETAILS:</li> <li>Re-establishment of private sector lettings</li> <li>A Manager to mana</li> <li>A Reviews Officer to Increased incentives</li> </ul>	and managge the infra o managed	ge James E structure, b I the increas	illiman Homousiness supped work co	es propertie oport, projec ming from th	es) ets, etc he Homele	essness Reduction Act
SERVICE BENEFITS There has been a sig 2018/19. This growth	nificant pre		•	•		•
pressure.						
IMPACT OF NOT AP Temporary Accomm on the SBC budget.			ely to incre	ease placino	g further s	significant pressure
STAFFING IMPACT:	Creation o	f 5 posts				
SUBMITTED BY:						
SIGN: Colin Moo	ne					
PRINT:						

08-Oct-19

DATE:

## 2019/20 BUDGET BUILD

TITLE: Budgeted Increase of General Reserve									
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23				
AWOONT.		2019/20		202 1/22	22/23				
	£'000		750						
DIRECTORATE	E O D			SEBVICE:	Einanco				
DIRECTORATE: F&R SERVICE: Finance									
This growth bid sup	ports the fo	ollowing 5	Year Plan	Outcome:					
All - by ensuring adeq	uate fundin	g is availab	le.						
DETAILS:									
					Regeneration to increase SBC's				
General Reserve. In 2 effect to the MTFS's p		anticipated	that £750k	will be gen	erated. This growth bid gives				
one of the time of p									
SERVICE BENEFITS:									
		-		BC from un	forseen financial pressures and				
the government's cont	inuing auste	erity agenda	a.						
IMPACT OF NOT APP	PROVING:								
Slough would not be		the princ	iples as se	t out in the	MTFS.				
19-12-1	N/A								
IMPACT:									
SUBMITTED BY:									
laiou.									
SIGN: Neil Wilcox									
PRINT:									
DATE:			15-Ja	n-19					

## 2019/20 BUDGET BUILD

TITLE: Creation	of BREXIT	Reserve				
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	
	£'000	200				
	2000	200				
			1	-		
DIRECTORATE:	F&R			SERVICE:	Finance	
This growth bid sup	-			Outcome:		
All - by ensuring adeq	uate fundin	g is availab	le.			
DETAILS:		DDE:///T			0.0	0 111 11 6
It remains unclear who		+		_		
considered prudent to currently unforseen co		-		the Council	can draw t	upon to tackle any
currently uniorseen co	osis ansing	IIOIII BKEX				
SERVICE BENEFITS						
Building up a specific		vidos proto	ction to SB	from unfo	reeen finan	ocial proceures arising
from BREXIT.	reserve pro	vides prote	CHOII TO SE	o nom umo	iseen iinan	iciai pressures arising
HOM BILLIAM.						
IMPACT OF NOT APP	PROVING:					
Slough would not be	-	ating finan	cial nrude	nce and co	uld he at r	isk financially due
to circumstances ou		_	-	ioc and oo	aid bo at i	ion illianolally ado
lo circumstances ou	tolde ito ili	iniouluto o	511(1 511			
1						
1						
STAFFING	N/A					
IMPACT:	1477					
						===
SUBMITTED BY:						
OODMITTED DT.						
SIGN:					_	
Neil Wilcox						
PRINT:	-5-1					
DATE:			15-Ja	n-19		

## 2019/20 -2022/23 BUDGET BUILD

### **GROWTH BID**

**Corporate Building Compliance Officer** 

TITLE:

AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23			
	£'000	£50k						
DIRECTORATE	Finance a	and Resources		SERVICE:	People			
This growth hi	d ourport	a tha fallowing	E Voor Dien	Outcomo				
		s the following all aspects of the						
<b>DETAILS:</b> This growth bid is to establish one permanent post - Corporate Building Compliance Officer - This post will provide assurance to the Council that all necessary plans and resources are in place and are operating as designed in order that the Council is fully complying with its building health & safety-related responsibilities within its portfolio and within other buildings that are used to deliver / provide services to residents.								
Built Environme H&S complianc	ources with ent Complia e elements		identified a r uncontrolled r	need for proac isks recurring.	tive monitorin The Built En			
IMPACT OF NO	T ADDDO	WING.						
The Council will	l continue t	to be at risk of of H&S legislation		•	uential litigation	on by failing to		
STAFFING IMPACT:	No impac	t as this is a nev	v team.					
SUBMITTED BY: Surjit Nagra								
SIGN:								
PRINT:	iit Nagra							
			004F C	otobo = 0010				
DATE:			29th O	ctober 2018				

TITLE: Growth bld for Data Protection Officer Post						
AMOUNT:	YEAR	2019/20 £54,000	2020/21 £54,000	2021/22 £54,000	2022/23 £54,000	
		204,000		SERVICE:	IT & Digital	
DIRECTORATE: Finance and Resources			ı	SERVICE.	11 & Digital	
This growth bid supports the following 5 Year Plan Outcome / Enabler: Protection of the Council's data is essential for the Council to gain public trust in using digital se data.	elf service sys	tems. The cre	ation of his rol	e enables the	Council to stren	gthen protection of
DETAILS:  GDPR (General Data Protection Regulations) and Data Protection Act 2018 require the Council ( attached) and CMT approval has been granted to recruit to the role. This revenue growth bid Governance roles may be created in line with recent audit recommendations and these will be	covers the tu	inging require	a lot a rever in	position, it is	eviously been p probable that f	resented to CMT urther Information
SERVICE BENEFITS: This funding fulfils the Council's stutory obligation to recruit to a senior Data Protection role. Trisk of significant data breach fines from the ICO.	he organisat	ion will benefi	t from greater	control over t	he Council's dat	a sets and minimised
IMPACT OF NOT APPROVING: The impact of not approving this growth bid will provide a budget pressure on B342. The Cour ICO	ncil has a stat	utory obligation	on to create th	is role therefo	re would face so	ubstantial fines from
STAFFING: Creation of the post may necessitate one line management change.  IMPACT:						
SUBMITTED BY:						
SIGN:						
PRINT: SIMON PALLETT 29/10/18						
DATE: 22nd October 2018						

## 2019/20 BUDGET BUILD

TITLE: HR Education/Schools Officer									
AMOUNT	VEAD	0040/00	0000/04	0004/00	00/00				
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23				
	£'000	60			1				
Ten-					· · · · · · · · · · · · · · · · · · ·				
DIRECTORATE:	DIRECTORATE: F&R SERVICE: People								
This growth bid su	nnorts the fo	llowing 5	Year Plan (	Outcome:					
Outcome 1: Slough		_		outoonie.					
happy, healthy and s	successful								
DETAIL O									
<b>DETAILS:</b> To recruit a dedicate	d HR Officer	to support	anv HR Issi	ies arisina t	rom SBC Schoo	als			
To recruit a dedicate		to support	arry rink 1830	acs arising	Tom OBO Conoc	, , , , , , , , , , , , , , , , , , ,			
SERVICE BENEFITS	S:								
Slough Schools will r		onal suppor	t regarding	HR related	issues.				
IMPACT OF NOT AF									
SBC and Slough Sc	hools could	be expose	d to Emplo	yment Tril	ounals etc.				
STAFFING	Creation of	1 nost							
IMPACT:	STAFFING Creation of 1 post								
IMI ACT									
SUBMITTED BY:									
CICNE									
SIGN: Surjit Nag	ra								
PRINT:									
					===				
DATE:			20-De	c-18					
DAIL.			20-06	0-10					

### 2018/19 REVENUE BUDGET BUILD

TITLE: Growth bid for Arvato Centract Budget (B014)						
AMOUNT:	YEAR	2018/19	2019/20	2020/21	2021/22	if
	£'000	0	200			
DIRECTORATE: Finance and Resources				SERVICE:		
This growth bid supports the following 5 Year Plan Outcome / Enabler:			-			
Outcome 1: Establish a business inward investment and retention function -by Levera joint marketing campaign. Outcome 1.Ensure children and young people are supported Model: "safe secure and successful". Outcome 1: Support young people into employ admin and customer services) Outcome 1: Work to promote Slough as an attractive, st target which includes actively recruiting slough based residents - with the wider priva clients: BMW / Benefit Makeup / Range Rover / Renault etc therefore assisting in propartners to enable residents to develop skills to meet local employers needs: Working To target delivery at those looking for work. To support referrals through 1 to 1 inform Focus the Council's business inward Investment and retention function on growing bureceive 100% retention of business rates effective from 2020 - arvato will support this discounts and reliefs are adhered to along with ensuring that the business rates service above deliverables require sufficient resource in place in a client team to ensure target requested	I to be "safe s ment education afe and vibrante sector grown ometing Sloue with Job centration, Advice asiness rate in outcome by we provision come	ecure and n and train, t place with with within a gh as a place re plus and Guidar come to su orking with ontinues to	successfulngdelivingdelivingdeliving roadsdeliving roadsdeli	I - by Fully ver 16 new ities for all ore and mo portunities. rough job c ice provisi- cil to ensur- high stand	embed the apprentice - Arvato co re jobs are Support b lubs on: With the that policard of serv	new Social Work ships (business intract has a growth possible for key usinesses and  e Council due to ies relating to ice . All of the
DETAILS: Please refer to attached CMT Report - which was approved in June 2017 for additional	funding both	in terms o	f Transform	nation fund	i and grow	th bld funding .
SERVICE BENEFITS: The size and scope of the contract requires appropriately skilled / sufficient resource significant commercial arrangement to avoid both financial, reputational and service fa emphasised this within their recommendations and as such approval for funding to refor additional detail	ilure to occur	. Audit - de	uring their	inspection	s of the co	ntract have
IMPACT OF NOT APPROVING:						
The impact of not approving this funding will continue to see £300k spent on interim n contract team - the intention to resource this team with highly skilled permanent staff resillence needed to support the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and for re-proving the contract as it moves towards maturity and the contract as it moves to the contract as it	will see a sigr	ificant redu				
STAFFING: As per the structure in the CMT Report IMPACT: Sufficient permanent resource in the team to provide robust monitoring as well as preparedness as we exit the existing and seek to re- provision						
SUBMITTED BY: MRS VIJAY McCoure	_					
SIGN:						
PRINT						
DATE: 30th September 2018						

### 2019/20 -2022/23 BUDGET BUILD

#### **GROWTH BID**

TITLE:	Training Budget for Employees and Members

AMOUNT:

YEAR	2019/20	2020/21	2021/22	22/23
£'000	£360,000	£360,000	£360,000	Review

DIRECTORATE Finance and Resources SERVICE: People

### This growth bid supports the following 5 Year Plan Outcome:

This growth bid supports all aspects of the 5 Year Plan Outcomes

#### **DETAILS:**

This growth bid is to increase the training budget to reflect the increasing employee headcount and to respond to the new business needs in respect of children's services and environmental services; and more importantly to ensure we can support the needs arising from the wider Transformation Programme in relation to our employees can be delivered. The latter is particularly relevant to reflect in the agile working we are establishing for our workforce. Since the current Head of Organisational Development inherited this budget in 2016/17, the employee headcount has risen from 798 to 1180 in 2017/18. Therefore, the current budget is not sustainable if we are to support all of our employees on an equitable and fair basis, in line with SBC's Learning and Development Policy. The current allocated cost per employee is £197. The average cost of an individual learning account in the public sector i.e. annual spend per head in the public sector is £900 which would equate to an annual budget of £1.062m. Realistically, this is unaffordable. However, we need to recognise growth to give confidence to employees to respond to and implement the Transformation Agenda in terms of culture and behavioural change. In addition, we need to develop transferred employees in key service areas, such as children's services and environmental services . The current budget is allocated thus: £100k for corporate programme (allocated from corporate TNA and to support leadership and management programmes and all-employee programmes where business need arises); £100k for adult social care; £6k for members; and £32k to cover mandatory training including our Learning Management System. In the last two financial years, we have been advised to income generate £72k which is an historical agreement which is superceded by the creation of the Children's Trust. In addition, finance and resources and regeneration directorates have not had access to central training funding since 2016/17

### SERVICE BENEFITS:

A= 4 == 11 1 A

Meeting our Learning and Development Policy commitments to offer learning environments equitably across the organisation, including Personal Development Plan commitments made between managers and their employees as well as team initiatives. It is at the heart of our People Service and corporate strategy to 'growth from within' and support employees with their continuous professional development.

### IMPACT OF NOT APPROVING:

Growth is essential, as our Five Year Plan and our People Service Plan states: We will recruit, retain and develop high quality people who are committed to Slough and supported to do their job. Additional initiatives are required to drive the Transformation Programme to support the organisation to work differently and live the corporate values for the benefit of Slough residents.

IMPACT:	No impact		
SUBMITTED	BY: Surjit Nagra		
SIGN:			

PRINT:
Surjit Nagra

DATE: 29th October 2018

TITLE: Growth bid for Ctax Collection Costs (B014)						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£,000	25	25	25	25	
						Customer and
						Communications
DIRECTORATE: Finance and Resources				SERVICE:		
This growth bid supports the following 5 Year Plan Outcome / Enabler:				_		
This is a legislative issue, the Ctax colelction costs supports the legal requirement to adm	ninister Council Tax,	to continue	BAU as spe	cified by the	e legisaltion	
DETAILS:						
The Arvato contract started in April 2012 and included a fixed sum over the life of the cor service from then DCLG, however over the life of the contract to date the admin costs ha	ntract to administer C ave reduced slightly y	ouncil Tax; ear on year	this was ba and no gro	ased on the wth bids we	Admin costs re made.	s provided for the
However the costs of the contract has not changed, all savings for services were taken a accounts or the CPI uplife in the contract over the last 7 years, it is accepted that more m Charge which has remained the same with a year on year CPI uplift.	at the start of the cont noney has been paid	ract no allov to Arvato to	vance has t încrease co	peen made pleiction but	for the incre this did not	ase in Council Tax affect the Unitary
The cost of Council Tax collection has remained the same and the increase in costs have financial year. There is no reason to reduce the costs of the contract as the amount of Cocontract to date and Arvato would be well within their contractual rights to ask for a review	ouncil Tax properties	has increas	ed well aho	ut the 5% m	oy overspen nargin over t	ds at the end of the eh life opf the
Therefore there is little option but to ask for a growth bid to containue the service at the cu	urrent level					
SERVICE BENEFITS:						
Council Tax collection is a legislative requirement, and an income for the council which we resource level.	e cannot allow to dec	crease and t	herefore as	a minimum	we need to	maintain the current
IMPACT OF NOT APPROVING:						
The arvato contract had all of the savings applied at the start of the contract and the	he workload has no	t changed	to an exter	nt that the o	contract co	uld be renegotiated
STAFFING: None MPACT:						
SUBMITTED BY:	jay McGuire					
sign:						
PRINT: Vijay McGulr						
DATE JEN						

TITLE: Growth bid for NNDR Administration Costs (B014)						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	6,000	25	25	25	25	
			r	-		01
						Customer and Communications
DIRECTORATE, Figures and December						O OTTITION IN CARDING
DIRECTORATE: Finance and Resources			li l	SERVICE:		
This growth bid supports the following 5 Year Plan Outcome / Enabler:						
This is a legislative issue, the NNDR Admin Costs support the legal requirement to admin	ister Business Rate	s, to continu	e BALLas s	necified by	the NNDR I	egicaltion
		, 10 001111110	0 57 10 40 0	pocinioa by	IIIO IAIADIA E	-egisailion
THE STATE OF THE S						
DETAILS:						
The Arvato contract started in April 2012 and included a fixed sum over the life of the contract	transf to a desirate a hi	MDD 411				
The Arvato contract started in April 2012 and included a fixed sum over the life of the confrom then DCLG, however over the life of the contract to date the admin costs have reduced to the contract to date the admin costs have reduced to the contract to	tract to administer N ed slightly year on y	NUK, this w	as based o	n the Admir	costs prov	ided for the service
growth bids were made.	ou ongray your on y	Cai 22,000	one year Le	,000 anoun	si year, sina	an amounts and no
However the costs of the contract has not changed, all savings for services were taken at	the start of the seed	root no elleur				
accounts or the CPI uplife in the contract over the last 7 years	the start of the cont	ract no allov	vance nas t	een made 1	or the incre	ase in NNDR
The state of the s						
The cost of business rates administration has remained the same and the increase in cost of the financial year. There is no reason to reduce the costs of the contract as the amount	ts have been covere	d by unders	pends in th	e B014 bud	get or by ov	erspends at the end
anount	of business rates pi	operties has	s increased			
Photographic de la company de						
Therefore there is little option but to ask for a growth bid to containue the service at the cur	rrent level					
SERVICE BENEFITS:			_			
Business Rates is a legislative requirement, and is especially with rates retention a income	e for the council which	th we canno	t allow to d	ecrease and	therefore a	as a minimum we
need to maintain the current resource level.			and it to a	00.0000 011	a diference e	25 & 11111111111111111111111111111111111
IMPACT OF NOT APPROVING:						
The arvato contract had all of the savings applied at the start of the contract and the	e workload has no	t changed t	to an exter	t that the c	ontract co	uld be renegotiated
					011111111111111111111111111111111111111	ard bo runegonimed.
OT APPRIOR N						
STAFFING: None IMPACT:						
INFACT.						
SUBMITTED BY:	ay McGuire					
Vije	ay McGuire					
SIGN:						
PRINT:						
Vijay McGui						
DATE: 15 November 2018						
= 002300M2GC (TEGT)						

### 2018/19 REVENUE BUDGET BUILD

TITLE: Growth bid for Arvato Contract Budget (B014)										
AMOUNT:	YEAR	2018/19	2019/20	2020/21	2021/22	Î				
	£'000	30	30							
DIRECTORATE: Customer and Community Services				SERVICE:						
This growth bid supports the following 5 Year Plan Outcome / Enabler:										
DETAILS: Since the commencment of the Arvato Contract, an apportion of the Contract budget is made up of Fees paid by Maintained Schools. Over the course of the Contract term - there has been a reduction of the maintained Schools and an increase in Academies resulting in a year on year pressure for the Core Contract Budget. Finance have advised that the current pressure is £30,000. Figures provided showing the reduction of Maintained Schools is as follows: 2011: Maintained Schools = 52 with zero academies compared to 2018: 18 maintained schools, 28 Academies and 6 Free Schools. Finance are asked to note as part of considering this Growth bid that the budgeted income totalling £98k has not considered / reviewed the loss of Schools income pertaining directly to maintained schools becoming academies. Based on previous years the actual income is approx £69k - hence the request for the £30k growth bid to cover the pressure										
SERVICE BENEFITS: Whilst the contract charges will continue to be paid due to legal implications - the benefit of re-aligning the income to the budget will allow for more accurate reflection of budget management based on pressure identified in previous year - it will allow for the opportunity to reflect in reality the market pressures faces as a result of schools changing from maintained to academy status - A re-alignement discussion regarding the payment to arvato for School payslips will be considered as part of the 19-20 work programme										
IMPACT OF NOT APPROVING: The impact of not approving will continue to provide for misleading pressures to be reported despite there beign a wide spread understanding that the income from the schools has significantly reduced and financial prudence would suggest that we accurately record this pressure accordingly										
STAFFING: None										
SUBMITTED BY: MRS VIJAY MEQUICE										
sign(										
PRINT:										
DATE: 30th September 2018										

TITLE: Local Welfare Provision budget

### 2019/20 REVENUE BUDGET BUILD

AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
	£'000	50	50	50	50	
	Finance a		1		Customer	and Communications
DIRECTORATE:				SERVICE		
This growth bid su	pports the f	ollowing 5	Year Plan	Outcome /	Enabler:	
that stage they trans were low but this ha	sferred the businessed of this service	udget for 2 goonsiderable going forward	years to loc ly over the t ard and to v	al authoritie time, DWP ( what level, N	es. Initially w then stoppe	e majority of budget loans and all crisis payments , at while customers because aware of the transfer payment and any grant to pay for LWP and it is up to LA's whether to very supportive of the service. A Cabiunet report due
have no money for f	sion (LWP) I	need to pay	for travel to	attend inte	erviews etc.	to assist them when they have no bed or cooker, if they . To remove or reduce this allocation would see a larger burden on the Authority.
	attached Ca	binet report				report will be submitted to members around Marcch nother year as we have agreed that members will
STAFFING IMPACT:						
SUBMITTED BY:	Vijay McG	uire				
SIGN:						
PRINT:						
DATE: C	Jare	mb-			15-Nov-18	8
15	MA C	100	V		The Control of the Co	

#### GROWTH BIL

SROWIN BID								
TITLE: Growth bid for Housing Benefit and Council Tax Support Adr	min Subsidy							
AMOUNT:		YEAR	2019/20	2020/21	2021/22	2022/23	Ô	
		£'000	96	96	96	96		
		1 000	30	30	30	30		
				İ			Customer and	
							Communications	
DIRECTORATE: Finance and Resources					SERVICE:			
This growth bid supports the following 5 Year Plan Outcome / Enabl This is a legislative issue, the HB Admin Subsidy support the legal require Tax support regulations		ng Benefits	, to continu	e BAU as s	pecified by	he Housing	Benefits and Council	
DETAIL S								
DETAILS:  The DWP released the allocation of Housing Benefit Admin Subsidy in circular xxxxxxxxxx and the Council Tax Support Admin Subsidy in xxxxxxx  The Admin Subsidy will be £xxxxx  The Admin Subsidy will be £xxxxx  The Admin Subsidy allocated by the government for Housing Benefits in 2018-19 was £540,074, and the deduction in Admin Subsidy for Council Tax Support was £8,000. This is a decrease of £71,251 on the previous year. It is expected that the reduction in Admin Subsidy for 2019-20 will be similar or higher, this is based on the change in caseload the numbers of HB claims have reduced from September 2017 to September 2018 by 699, this is in the main due to the change over to Universal Credit. However the changeover is taking longer that the DWP initially anticipated and the numbers of clams that because the DWP IT system cannot cope with has remained with the LA are the complex claims and though the caseload has reduced the time taken to administer those claims left has increased, for example more Landlords are looking to deem claims supported Housing as they remain on HB which are long and complex claims  The DWP and MHCLG are obliged to make xxx% efficiency savings and this has been made by reducing the Admin Subsidy to LA's  The caseload as at September 2018 is 11,234. Managed Migration has been deferred for up to 18 months, the number of complex claims has increased and therefore we do not expect that there will be much variation in the caseload in 2019-20, in addition with the planned reduction of caseload going forward the ability to recover HB overpayments has it is therefore envisaged that the drop in Admin Subsidy has ever been paid for this work. With the HB work with Arvato there is little if no scope at this time to reduce the amount paid and therefore funding is needed.								
SERVICE BENEFITS:								
Housing Benefits and Council Tax support are legislative requirements, the that their home is protected. Many of the people claiming benefits, if they generally end up in temporary accommodation which would cost the council mutation.	ot into rent arrears and w	vulnerable vere evicted	in our socie I would be o	ety and there calling on th	e is the nee e services o	d to ensure If the Home	benefits are paid and lessness Team and	
INFO VOT OF MOT APPROVING								
IMPACT OF NOT APPROVING: The arvato contract had all of the savings applied at the start of the contract and the workload has not changed to an extent that the contract could be renegotiated. The drop in caseload from 2014-15 to 2015-16 was 1.6% while the drop in Admin subsidy for the same period was 20.5%. The admin subsidy will be used to help fund part of this costs of the costs of the arvato contract and as there has been no corresponding increase in other parts of the budget a growth bid is necessary.  The DWP have imposed the reduction on all local authorities but generally without a corresponding decrease in caseload with the expectation that each LA will find further efficiency savings a however as SBC identified the savings for the life of the contract at the beginning of the contract period there are no efficiency savings to be found with a corresponding decrease in caseload.								
STAFFING: None								
IMPACT:								
SUBMITTED BY:	Vijay McGui	re						
SIGN:								
PRINT: Vijay McG								
DATE: 45 November 2019								

#### **GROWTH BID**

	Developing and impleme	nting a model to inc	rease employment	opportunities for S	lough residents, focusing on those most vulnerable
TITLE:					
	Dress.				1
AMOUNT:	YEAR	2019/20	2020/21	2021/22	
	6,000	25	25		

Customer and Community Services  DIRECTORATE: Chief Executive Children, Learning and Skills	SERVICE	Learning and Community Services and Community Services Education	Wellbeing Economic Growth
---	---------	--	------------------------------

### This growth bid supports the following 5 Year Plan Outcome / Enabler Outcome 1 Support young people into employment, education and training

Outcome 1 Support young people into employment, education and training
Outcome 5 Support business and partners to enable residents to develop ski is to meet local employers' needs
Maximise the opportunities for local people from an expanded Heathrow airport.

isted below.
The current senior management restructure does not identify under which new directorate this area of work would be best placed.
Phase one to be financed from the current year (16/17) budget and phase two from 18/19 growth bid.

To develop a Slough Borough Council 14 to 19 employment, education and training strategy with clear inks to the post 19 education and training agenda, focusing on the most

The aim of this work will be to

ITTHE SHIFF OF THE MORE WILD BE TO:

To deliver a broader range of outcomes including potentially
More residents in work
lifting residents out of poverty
or reducing reoffending
in circeasing heat hand well being
or reducing homelesseness.

o reducing reotienously
oincreasing health and welbeing
oreducing homelessness.

Increase employment prospects for, but not exclusively to:

Looked after Children and those Leaving Care.

'Young People who are Not in Education, Employment or Training (NEETS)
- People with disabilities and those recovering from mental health issues.
- EX Offenders,
- Lone parents.
- Homeless
- Residents with complex needs
- Other residents furthest from employment
The rationale for identifying these groups is that they receive the largest contribution from public resources. And present the biggest return in terms of savings once employed.

Examples of this include:
- For every resident who comes off JSA a saving is made of £14000 to the public purse
- Getting an outh sleeper off the streets and into work saves nearly £5000 a year
- A child in care costs £51,000 a year
- A child in care costs £51,000 a year
- A child in care costs £51,000 a year
- A child mender into work reduces the likely hood of reoffending by 50% at a cost of
- The cost saving of people on ESA such as people with Disabilities or mental health £13500 once in work
- The work will primarily but not exclusively:
- Provide a coordinated approach to engagement with business across the council to maximise opportunities for all our residents to access work placements, apprenticeships and employment opportunities.
- In influence, shape and develop a strategy designed to support a 14-19 and young peoples transitions into work
- In influence, shape and develop a continued approach to engagement with business across the secondary, further, and nighter education sector.

employment opportunities.

It in influence, shape and develop a strategy designed to support a 14-19 and young peoples transitions into work

Provide further capacity to develop an integrated approach for work across the secondary, further, and higher education sector.

To maximise through better coordination and engagement with the council's prime contractors and partners including Slough Urban renewal, Osborne (new R.M.I. contact). To further develop and maximise the opportunities that Heathrow will bring Slough

High gift efficiencies and savings within the existing delivery.

Create clear bespoke pathways for the most vulnerable clent groups.

The work will be undertaken in two phases:

Phase one mapping and review and recommending a delivery model.

Phase two: implementation of the delivery model.

ved through increased community charge payments

IMPACT OF NOT APPROVING:

The council will remain in a position whereby Slough residents will not gain the maximum benefit of the opportunities available

Highlight a lack of clarity about effectiveness and efficiency of existing delivery models

Not deliver value for money or use the councils resources in the most cost effective way

Not identifying other associated cost savings in service delivery

Potential efficiencies in delivery for residents with potential barriers to employment thereby reducing income received through increased community charge payme

Not enable the authority to meet regulatory requirements in service delivery e.g. Olsted, corporate parent etc.

Create partnerships that exist to benefit from the local economy.

Will mit the ability of the council to fulfil is role as "Corporate Parent" to Children looked after and Care Leavers.

Reduce the opportunity to address the income inequalities between the poorest and wealthiest in slough, thus reducing the need for out of borot.

By reducing local unemployment this will generate more income for the economy, secure savings to the social care systems and increase income to the council (community charge).

STAFFING IMPACT:	Depending on the results of the initial desktop review models of de ivery have been identified. However others maybe become evident as the results the research become clearer
	1. In house
	We are probably looking at a manager and a support officer. (indicative funding mid point scale L6 and mid point L8)
	Salary costs: £86,195.
	Project / support costs: £13,195 for support /project costs
	2. Commissioned Service.
	If a commissioning proposal is recommended then there would need to be a client officer role with a new or existing job role.
	3. Joint venture
	Amalgamation of (1) and (2)

SUBMITTED BY: Philip Wright (Head of Learning and Community Services)

Fring Wight (Head of Learning and Community Services) Simon Hall (Economic Growth Manager). Rodney DCosta (Head of Children's Partnerships) Ketan Gandhi (Head of Wellbeing and Community Services)

SIGN:
PRINT:
DATE:

## 2019/20 BUDGET BUILD

TITLE: Deep Clea	an of Town	Centre									
						•					
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23						
	£'000	150									
DIRECTORATE:	Chief Exec	rutive		SERVICE:	DSO						
DIRECTORATE. CHICI EXCOUNTS											
This growth bid sup	ports the f	ollowing 5	Year Plan	Outcome:							
Outcome 3: Slough w	ill be an attı	active place	e where pe	ple choose	to live, wo	rk and stay					
DETAILS:						utalian Idaan					
This growth bid enabl cleaning the main wa				ks to be reg	ularly unde	такеп деер					
cleaning the main wa	ikiriy arcas	WIGHT GIE T	ligii oli eet.								
SERVICE BENEFITS											
An attractive Town Ce				tain shoppi	ng flows wh	nilst work continues					
on regenerating SBC's	s central sh	opping area	а.								
IMPACT OF NOT API	PROVING:										
Slough High Street v	vould beco	me unattra	ctive for v	isitors and	shoppers	. Resulting in					
decreased footfall ar	,										
Rates as shops coul	-	_			additional	investment to					
rejuvenate the high s	street wher	it is ultim	ately reger	erated.							
STAFFING	N/A										
IMPACT:	IN/A										
SUBMITTED BY:											
SIGN:	4)										
Josie Wrag	ig –										
PRINT:	li€n										
DATE: 29/01/	19		10-D€	ec-18		1					
	1 1		.00								

## **2019/20 BUDGET BUILD**

TITLE: Leisure passes - Children Looked After & Leaving Care								
AMOUNT.	YEAR	0010/00	0000/01	0001/00	00/00	1		
AMOUNT:		2019/20	2020/21	2021/22	22/23			
	£'000	£65k						
DIRECTORATE:	Adult & Co	mmunities		SERVICE:		ties & Leisure -		
520101				02.111102.	Leisure			
This growth bid sup	norte the f	ollowing 5	Voar Dlan	Outcome /	Enabler:			
Outcome 1	ports the it	onowing 5	Teal Flair		Lilabiei.			
<b>DETAILS:</b> Over the last two year	re there has	hoon a cor	nmitmont to	oncure the	t Children	Looked after and		
Leaving Care will have								
undertaken to ensure	the offer is	right. Lates	t estimates	of the cost	of ensuring	all our CLA/LC		
young people and wh	ere relevant	t their foster	r carers can	access Lei	sure provis	sion is £65k per year		
SERVICE BENEFITS	:							
Our Children who are			•			-		
own children would. T who have prioritised a		•		•		•		
children and young pe			•	•	•			
opportunities available				_				
IMPACT OF NOT AP								
	•					al authorities have to ly the offer re leisure		
is considered week.				_		-		
tested through the N					•			
STAFFING	NIII tha a	ffer is prima	rily ralatad	to our com	miceianad :	orovision		
IMPACT:	INIL - LIE O	iner is prima	ану генатео	to our comi	mssioned [	DIONIZIOII		
SUBMITTED BY:								
SIGN:								
Ketan Gar	ndhi							
PRINT:	· • · · · · · · · · · · · · · · · · · ·							
Ketan Gandhi								
DATE:			14.1	2.18				

## 2019/20 BUDGET BUILD

IIILE: Communi	ty Investm	ent Fund -	Revenue C	osts					
			-						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23				
	£'000	210							
		210							
·									
DIRECTORATE: F&R SERVICE: Finance									
This growth bid supports the following 5 Year Plan Outcome:									
	ports the fo	ollowing 5	Year Plan	Outcome:					
All									
DETAILS:									
This growth bid allows	for each m	ember of th	ne Council t	o have £5k	revenue fu	nding to spend on			
local initiatives within t						Jan Spanner			
in the second se									
SERVICE BENEFITS									
Councillors are well pl					-	-			
communities. The Cor									
capital funding availab			ig will allow	Councillors	s to underta	ake more imaginative			
scriences for the benefit		esidents.							
IMPACT OF NOT APP	DEUNING:								
Councillors would no		o agree to	any small	funding pr	onosals w	ithin their Wards (eg			
watering hanging ba									
watering nanging au		g opcom		,					
*									
STAFFING	N/A								
IMPACT:									
SUBMITTED BY:									
SIGN:									
Neil Wilcox	- Section 1	51							
PRINT:									
DATE:			05.1	- 10					
DATE:			05-Ja	n-19					

## 2019/20 -2022/23 BUDGET BUILD

TITLE: OI								
TITLE: Slou	igh Acade	emy						
AMOUNT	VEAD	0040/00	0000/01	0004/00	00/00	1		
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23			
	£'000	Transformatio	175k					
		n Fund				J		
DIDECTORATE			1	050//05	<u> </u>			
DIRECTORATE	Finance a	and Resources		SERVICE:	People			
<b>T</b> 1.2		. 11 (. 11	5 V DI	0				
		s the following						
i nis growth bid	supports a	all aspects of the	5 Year Plan	Outcomes				
DETAILS:								
	ia ta aatab	liah tua narman	ant naata Cl	augh Aaadam	v Managar a	nd Approptice		
_		olish two perman	•	•		Slough Academy will		
		•		•	•	st who will maxmise		
			• •	• • • •	•	blished in People		
		•	-		_	ducation Services.		
	-		3   7		,			
SERVICE BEN	FFITS:							
		r talent to develo	n our workfo	rce of the futur	re and start to	address (reduce) our		
_			•			petencies that the		
		s service plans.	. •		•			
		•			•	nt to fulfill future roles.		
	J	0 0						
IMPACT OF NO	T APPRO	VING:						
The Slough Aca	ademy sup	ports our wider t	ransfromation	n agenda to de	evelop the Co	ouncil into a modern		
professional org	ganisation	capble of deliver	ing excellent	services to ou	ır residents w	ho are proud to live in		
the borough and	d be suppo	orted by SBC sta	ff.			·		
STAFFING	No impad	t as this is a nev	v team.					
IMPACT:								
SUBMITTED B	Υ:							
SIGN:								
PRINT:								
DATE:								

## 2019/20 BUDGET BUILD

TITLE: Citizen Ma	agazine								
AMOUNT	VE AB	0040400	0000/04	0004/00	00/00				
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23				
	£'000	40							
·									
DIRECTORATE:	F&R			SERVICE:	Customer & Comms				
This would hid own at the following 5 Year Dies Outcome									
This growth bid supports the following 5 Year Plan Outcome: This growth bid allows the Council to publicise its services for the benefit of its residents									
<b>DETAILS:</b> To provide for the prin times a year.	ting and dis	tribution of	the Citizen	Magazine to	o all Slough Households four				
SERVICE BENEFITS: Slough Residents will I		formed rega	arding Cour	cil Services					
IMPACT OF NOT APF Slough residents will		well-inforn	ned regard	ing the Cou	uncil's services.				
STAFFING	N/A								
IMPACT:									
SUBMITTED BY:									
SIGN:									
PRINT:									
DATE			08-00	-f_18					

## **2019/20 BUDGET BUILD**

TITLE: Tackling S	Street Hom	nelessness	Initiatives			
		•				
AMOUNT:	YEAR	2019/20	2020/21	2021/22	22/23	
	£'000	250				
DIRECTORATE:	Housing (F	People)	1	SERVICE:	Housing	
	11000.19 (1	- COP.C)	ı		1.00.0.1.9	
This growth bid sup	ports the f	ollowing 5	Year Plan	Outcome:		
Outcome 3: Slough w		•	•	•	e to live, wo	ork and stay; and
Outcome 4: Our resid	ents will liv	e in good q	uality home	S		
DETAILS:						
To provide funding to	•	_	•		-	
Homelessness within	•	•	•	•	ision of ho	stels and emergency
shelters to providing a	additional s	tatting/conta	act support	•		
SERVICE BENEFITS	:					
There has been a sigi	•		•	•		•
2018/19. This growth	item funds	a range of	inititatives t	o support th	ne Council i	n reducing the
pressure.						
IMPACT OF NOT AD	DDOVING.					
IMPACT OF NOT AP			-l., t- !	aaa mlaalm	f	innificant process
Temporary Accomm on the SBC budget.	odation co	osts are like	ely to incre	ease piacin	g turtner s	agnificant pressure
on the SBC budget.						
STAFFING	Possible c	reation of u	p to 2 posts	3		
IMPACT:						
•						
SUBMITTED BY:						
SIGN:						
Colin Moor	ne					
PRINT:						
DATE:			08-C	ct-19		

TITLE: Growth bid for GIS Increase						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
amount,	€'000	£7,000	£7,000	£7,000	£7,000	
	E 000	27,000	27,000	27,000	27,000	
DIRECTORATE: Finance and Resources			1	SERVICE;	IT & Digital	
This growth bld supports the following 5 Year Plan Outcome / Enabler:						
The Map Info GIS is an enabler to the 5 year plan as it provides a key business mapping	solution for authorite	y staff.				
<b>DETAILS:</b> The Council's has used Map Info GIS systems extensively for many years in several busing	ness areas. This grow	th hid covers	an increase in	annual licensin	g costs permissah	le under the
contract terms.	ness areas. This grow	(II DIG COVEIS	an merease m	armuar neerism	g costs permissau	ic diluci tile
SERVICE BENEFITS:						
There are no additional service benefits. This growth bid preserves the status quo.						
IMPACT OF NOT APPROVING:						
The impact of not approving this growth bid will provide a budget pressure of £7,000 p	er annum on B342.					
STAFFING: None						
IMPACT:						
SUBMITTED BY: Simon Bollott						
SIGN:						
PRINT: 30/16/19						
SIMON 1 ALLETT 29/10/18	<b>.</b>					
DATE: 22nd October 2018						
Drive Land Colour 2010						

AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	1
	€,000	£54,000	£54,000	£54,000	£54,000	]
DIRECTORATE: Finance and Resources			]	SERVICE:	IT & Digital	
This growth bid supports the following 5 Year Plan Outcome / Enabler: The Agresso ERP system is an enabler to the 5 year plan as it provides Council staff t Accounts Receiveable, Payroll, & HR. The Self service modules are key enablers for b		usiness and ac	counting syste	m including G	eneral Ledger,	Accounts Payable,
DETAILS: The Council has been implementing the Agresso platform over recent years with the council has been implementing the Agresso platform over recent years with the externally hosted by Trustmarque in Sheffield. The site was originally sized only for in licensing for all staff web users and an increase in storage space for data. This reveat the same rate as current as it is not envisaged that there will be any further incre	the user base for the cor renue growth bid covers	re finance mod the increase in	lules. The role n user licences	out of HR self- and hosting fe	service has ne e. Future year	cessitated an incre s have been projec
this funding fulfils the Council's contractual obligation to Trustmarque re user licen	sing and hosting charges	;. The system	provides the n	ecessary ERP s	olution to prov	ide a platform for
SERVICE BENEFITS:  This funding fulfils the Council's contractual obligation to Trustmarque re user licentransformation.  MPACT OF NOT APPROVING:			provides the n	ecessary ERP s	olution to prov	ide a platform for
This funding fulfils the Council's contractual obligation to Trustmarque re user licen ransformation.			provides the n	ecessary ERP s	olution to prov	ide a platform for
This funding fulfils the Council's contractual obligation to Trustmarque re user licentransformation.  MPACT OF NOT APPROVING:			provides the ne	ecessary ERP s	olution to prov	ide a platform for
This funding fulfils the Council's contractual obligation to Trustmarque re user licentransformation.  MPACT OF NOT APPROVING:  The impact of not approving this growth bid will provide a budget pressure of £54,0  STAFFING: None			provides the n	ecessary ERP si	olution to prov	ide a platform for
This funding fulfils the Council's contractual obligation to Trustmarque re user licentransformation.  MPACT OF NOT APPROVING: The impact of not approving this growth bid will provide a budget pressure of £54,0  STAFFING: None  MPACT:			provides the n	ecessary ERP s	olution to prov	ide a platform for
This funding fulfils the Council's contractual obligation to Trustmarque re user licentransformation.  MPACT OF NOT APPROVING: The impact of not approving this growth bid will provide a budget pressure of £54,0  STAFFING: None  MPACT:  SUBMITTED BY: Simon Paillott			provides the n	ecessary ERP s	olution to prov	ide a platform for

TITLE: Growth bid for Microsoft Licensing						
AMOUNT:	YEAR	2019/20	2020/21	2021/22	2022/23	
Alloutt.	£'000	£290,000	£290,000	£290,000	£290,000	
DIRECTORATE: Finance and Resources			]	SERVICE:	IT & Digital	
This growth bid supports the following 5 Year Plan Outcome / Enabler: Microsoft licensing is an enabler to the 5 year plan as it provides the operating st Excell, Powerpoint, Visio etc as well as SQL Server licensing.	ystems for the majority of t	he Council's IT	devices and c	ore application	ns such as Outloo	ok (email), Word,
DETAILS: The Council is a major Microsoft site. The Council currently runs Microsoft produseveral changes to the nature and models for Microsoft licensing in recent years products. This growth bid incorporates all increases in Microsoft pricing, new privaers to cloud usage and therefore increases in "on site" licensing are significant Microsoft licensing. The growth projections above feature projections to include licensing model as soon as possible. The adoption of cloud licensing could alter to The Council has a desire to increase mobile and agile working and this may lead a separate budget.	i. In 2017, Microsoft audited icing models, increase in use t and greater than those increase a a 15% year on year increase these projections significant	I the SBC infra- ers and increas reases in cloud e. The Council ly.	structure prov se in device lice l based licensi is already in d	ided by arvato ensing to date. ng. There is cu liscussion re Of	and identified so Microsoft are at irrently a budget ffice 365 and wis	everal underlicense ttempting to drive for £200,000 for th to move to a clou
SERVICE BENEFITS:  There are no additional service benefits. This growth bid preserves the status qu	ио.					
IMPACT OF NOT APPROVING: The impact of not approving this growth bid will provide a significant budget pre	essure on B342. Payment of	licensing incre	eases can not	be avoided.		
STAFFING: None						
IMPACT: SUBMITTED BY: Simon Pallett						
SIGN:						
PRINT: SIMON PALLOTT 29/10/18						
DATE: 22nd October 2018						

## 2018/19 REVENUE BUDGET BUILD

TITLE: Care Act 2	2014 - addi	tional statu	itory respo	nsibilities					
AMOUNT:	YEAR	2018/19	2019/20	2020/21	2021/22	1			
AWOUNT.									
	\$,000	500	25	25	25				
DIRECTO	Adults and	1	1		Adult Socia	ol Coro			
RATE:	Communit			SERVICE:		ai Gaie			
This growth bid sup Outcome 2: Our peop needs.	-	_				h, care and support			
needs.									
DETAILS: The Care Act 2014 introduced new statutory responsibilites for local councils. This for the first year was a specific grant to councils -for Slough this was £453,818. The council continued this funding in 16/17 and 17/18 as growth bids of £0.5m. The national estimate for these new burdens in Slough in16/17 was £590,147 and in 17.18 is £713,752, in 18/19 is £738,856 and in 19/20 is £952,234 (see document https://www.gov.uk/government/publications/core-spending-power-final-local-government-finance-settlement-2017-to-2018).									
Continuation of a rang prevention and early i	SERVICE BENEFITS:  Continuation of a range of new statutory responsibilities - services and supports that support the prevention and early intervention for social care: deferred payemnts, support to carers, information and advice and advocacy.								
IMPACT OF NOT APPROVING: A reduction in statutory front line prevention services.									
STAFFING IMPACT: None									
SUBMITTED BY:									
SIGN:									
PRINT: Alan Sinck	air								
DATE:			14th Septe	mber 2017					

## 2018/19 REVENUE BUDGET BUILD

TITLE: Demogra	aphic growtl	n							
AMOUNT:	YEAR	2018/19	2019/20	2020/21	2021/22				
	£'000	700	700	700	700				
BIBEOTO			•			1.0			
DIRECTO	Adults and			055)//05	Adult Socia	al Care			
RATE:	Communit	les		SERVICE:					
<b>T</b>			V DI						
This growth bid sup		_							
Outcome 2: Our peo needs.	pie wili beco	me nealthle	er and will m	anage their	r own nealtr	i, care and support			
neeus.									
DETAILS:									
Managing the transit	ion of childre	n to adult c	onvicos opo	h yoar: 5.6	now poople	approx £250k EVE			
People with acute me				•		• •			
£250k FYE	- nar nount			-pitalii o a	a.iioriai pe	יים אין אווואווו			
People with acquired	d brain injury/	physical dis	sabilities lea	ving acute	or rehab ho	spital: 2-3 new			
people per year - £10	00k FYE								
SERVICE BENEFITS	S:								
Meeting the needs of	f people with	critical and	l substantia	needs that	t need appr	opriate care and			
support.									
IMPACT OF NOT A									
Needs not met and in				_	_				
settings and increase	ea aelayea a	iscnarges w	vnich can in	cure a cost	s to local at	itnority.			
STAFFING									
IMPACT: Nil									
IMPACT. IVII									
SUBMITTED BY:	SUBMITTED BV:								
SUDMITTED BT.									
SIGN:									
PRINT:									
Alan Sind	clair								
DATE			4411 0 :	1 22/-					
DATE:			14th Septe	mber 2017					

